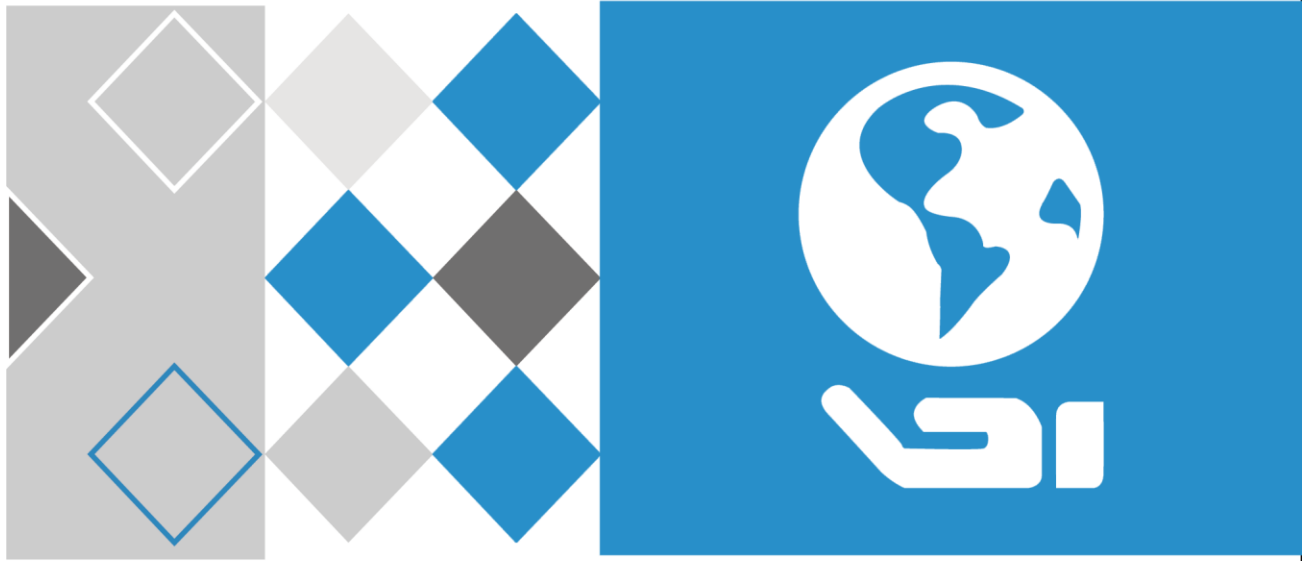


# HiLook



## Network Video Recorder

User Manual

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## Regulatory Information

### FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

### EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, LVD Directive 2014/35/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see:

**<http://www.recyclethis.info>**



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: <http://www.recyclethis.info>.

### **Industry Canada ICES-003 Compliance**

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

## Applicable Model

This manual is applicable to the following models.

NVR-XXX-Y, NVR-XXXY-Y, NVR-XXXY-Y/XY, NVR-XXXY-Y/XXY, NVR-XXXYY-Y, NVR-XXXYY-Y/Y, NVR-XXXYY-Y/XY, NVR-XXXYY-Y/XXY (X = 0, 1, 2, 3, 4, 5, 6, 7, 8, 9; Y = A, B, C, D, E, F, G, H, I, J, K, L, M, N, O, P, Q, R, S, T, U, V, W, X, Y, Z).

## Symbol Conventions

The symbols that may be found in this document are defined as follows.

| Symbol                                                                                           | Description                                                                                                                                                     |
|--------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <b>Danger</b>  | Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.                                                         |
|  <b>Caution</b> | Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results. |
|  <b>Note</b>    | Provides additional information to emphasize or supplement important points of the main text.                                                                   |

## Safety Instruction

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region.
- Firmly connect the plug to the power socket. Do not connect several devices to one power adapter. Power off the device before connecting and disconnecting accessories and peripherals.
- Shock hazard! Disconnect all power sources before maintenance.
- The equipment must be connected to an earthed mains socket-outlet.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- ⚡ indicates hazardous live and the external wiring connected to the terminals requires installation by an instructed person.
- Never place the equipment in an unstable location. The equipment may fall, causing serious personal injury or death.
- Input voltage should meet the SELV (Safety Extra Low Voltage) and the LPS (Limited Power Source) according to the IEC62368.
- High touch current! Connect to earth before connecting to the power supply.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.
- Use the device in conjunction with an UPS, and use factory recommended HDD if possible.
- This product contains a coin/button cell battery. If the battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.
- This equipment is not suitable for use in locations where children are likely to be present.
- CAUTION: Risk of explosion if the battery is replaced by an incorrect type.
- Improper replacement of the battery with an incorrect type may defeat a safeguard (for example, in the case of some lithium battery types).
- Do not dispose of the battery into fire or a hot oven, or mechanically crush or cut the battery, which may result in an explosion.
- Do not leave the battery in an extremely high temperature surrounding environment, which may result in an explosion or the leakage of flammable liquid or gas.
- Do not subject the battery to extremely low air pressure, which may result in an explosion or the leakage of flammable liquid or gas.
- Dispose of used batteries according to the instructions.
- Keep body parts away from fan blades and motors. Disconnect the power source during servicing.
- Keep body parts away from motors. Disconnect the power source during servicing.



## Preventive and Cautionary Tips

Before connecting and operating your device, please be advised of the following tips:

- The device is designed for indoor use only. Install it in a well-ventilated, dust-free environment without liquids.
- Ensure recorder is properly secured to a rack or shelf. Major shocks or jolts to the recorder as a result of dropping it may cause damage to the sensitive electronics within the recorder.
- The equipment shall not be exposed to dripping or splashing and that no objects filled with liquids shall be placed on the equipment, such as vases.
- No naked flame sources, such as lighted candles, should be placed on the equipment.
- The ventilation should not be impeded by covering the ventilation openings with items, such as newspapers, table-cloths, curtains, etc. The openings shall never be blocked by placing the equipment on a bed, sofa, rug or other similar surface.
- For certain models, ensure correct wiring of the terminals for connection to an AC mains supply.
- For certain models, the equipment has been designed, when required, modified for connection to an IT power distribution system.
-  identifies the battery holder itself and identifies the positioning of the cell(s) inside the battery holder.
- + identifies the positive terminal(s) of equipment which is used with, or generates direct current. - identifies the negative terminal(s) of equipment which is used with, or generates direct current.
- Keep a minimum 200 mm (7.87 inch) distance around the equipment for sufficient ventilation.
- For certain models, ensure correct wiring of the terminals for connection to an AC mains supply.
- Use only power supplies listed in the user manual or user instruction.
- The USB port of the equipment is used for connecting to a mouse, keyboard, USB flash drive, or Wi-Fi dongle only.
- Use only power supplies listed in the user manual or user instruction.
- Do not touch the sharp edges or corners.
- When the device is running above 45 °C (113 °F), or its HDD temperature in S.M.A.R.T. exceeds the stated value, please ensure the device is running in a cool environment, or replace HDD(s) to make the HDD temperature in S.M.A.R.T. below the stated value.

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# Chapter 1 Startup

## 1.1 Activate Your Device

For the first-time access, you need to activate the video recorder by setting an admin password. No operation is allowed before activation. You can also activate the video recorder via web browser, SADP or client software.

### Before You Start

Power on your device.

### Steps

1. Select a language.
2. Click **Apply**.
3. Input the same password in **Password** and **Confirm Password**.

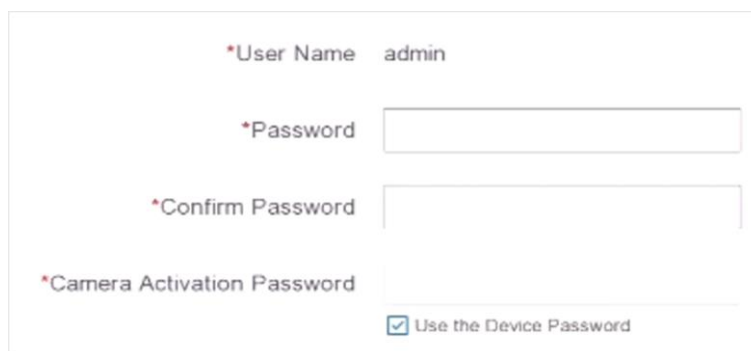
---

### Warning

Strong Password recommended-We highly recommend you create a strong password of your own choosing (Using a minimum of 8 characters, including at least three of the following categories: upper case letters, lower case letters, numbers, and special characters.) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

---

4. Activate network camera(s) connected to the device.
  - Check **Use the Device Password** to use the device password to activate the inactive network camera(s).
  - Enter a password in **Camera Activation Password** to activate network camera(s).
5. Click **Activate**.



The screenshot shows a web-based activation form. It contains four labeled input fields: '\*User Name' (with 'admin' entered), '\*Password', '\*Confirm Password', and '\*Camera Activation Password'. Below these fields is a checkbox labeled 'Use the Device Password' which is checked. The form is enclosed in a light gray border.

Figure 1-1 Activation

## What to do next

Follow the wizard to set basic parameters.

- When you forget your password, there are three methods to reset it, including password resetting email, HiLookVision, and security questions. You have to configure at least one password resetting method. Refer to [\*\*Set Password Resetting Email\*\*](#) and [\*\*HiLookVision\*\*](#) for details.
- For unlock pattern. Refer to [\*\*Set Unlock Pattern\*\*](#) for details.
- For general system parameters. Refer to [\*\*General\*\*](#) for details.
- For general network parameters. Refer to [\*\*General\*\*](#) for details.
- For storage device configuration. Refer to [\*\*Storage Device\*\*](#) for details.
- For adding network cameras. Refer to [\*\*Network Camera\*\*](#) for details.
- For platform configuration. Refer [\*\*HiLookVision\*\*](#) to for details.

## 1.2 Login

### 1.2.1 Set Unlock Pattern

Admin user can use the unlock pattern to login. You can configure the unlock pattern after the device is activated.

#### Steps

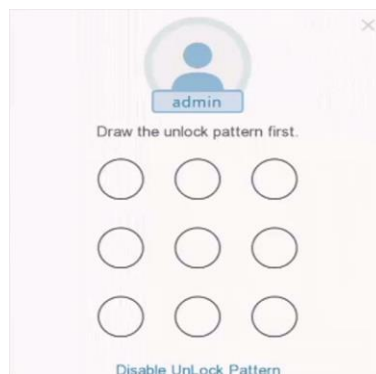
1. Use the mouse to draw a pattern among the 9 dots on the screen. Release the mouse when the pattern is done.

---

#### Note

- The pattern shall have 4 dots at least.
  - Each dot can be connected for once only.
- 

2. Draw the same pattern again to confirm it.



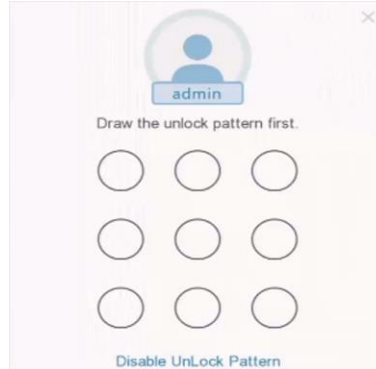
**Figure 1-2 Set Unlock Pattern**

When the two patterns match, the pattern is configured successfully.

## 1.2.2 Log in via Unlock Pattern

### Steps

1. Right click the mouse on live view.



**Figure 1-3 Draw the Unlock Pattern**

2. Draw the pre-defined pattern to enter the menu operation.

---

### Note

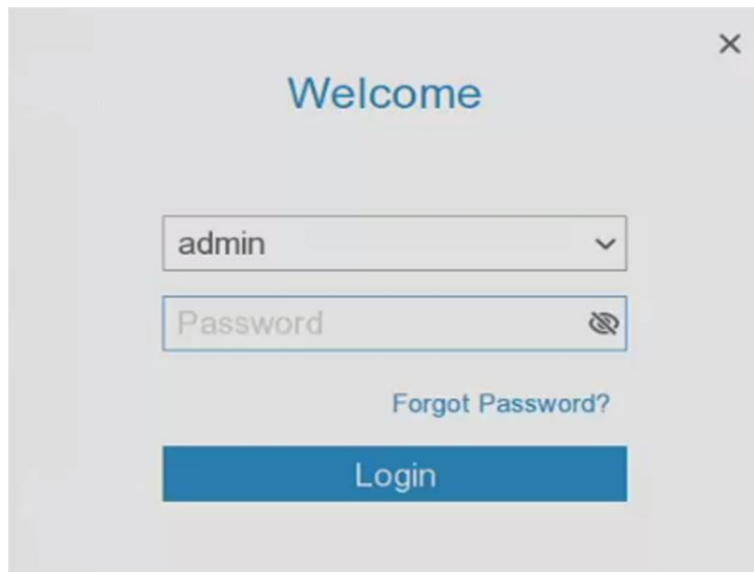
- If you have forgotten your pattern, you click **Forgot My Pattern** or **Switch User** to log in via password.
  - If you have drawn the wrong pattern for more than 5 times, the system will switch to the normal login mode automatically.
- 

## 1.2.3 Log in via Password

If your video recorder has logged out, you must login before operating the menu and other functions.

### Steps

1. Select **User Name**.



**Figure 1-4 Login Interface**

2. Input password.
3. Click **Login**.

---

 **Note**

- When you forget the password of the admin, you can click **Forgot Password** to reset the password.
  - If you enter the wrong password 7 times, the current user account will be locked for 60 seconds.
-



## Chapter 2 Live View

### 2.1 GUI Introduction

- Click **Target Detection** at the upper-left corner, and select  or  to display the specified live target detection results. For result details, click **View More**.

#### Note

-  **Target Detection** is only available for certain models.
  - Target Detection** is valid when HDD is installed.
  -  is valid for motion detection, line crossing detection, intrusion detection, and facial detection.
- Click  to start/stop auto-switch. The screen will automatically switch to the next one.
  - Click  to enter full screen mode.
  - Double click a camera to view it in single-screen mode. Double click again to exit single-screen mode.
  - Change a camera live view screen by dragging it from its screen to the desired screen.
  - Scroll up/down to turn to previous/next screen.
  - Position the cursor on a camera to show shortcut menu.



Figure 2-1 Shortcut Menu

Table 2-1 Shortcut Menu Description

| Button                                                                              | Description                                                           |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------|
|  | Start playing videos recorded in the latest five minutes.             |
|  | Digital zoom. You can adjust zoom-in times and view the desired area. |
|  | Click it to enter PTZ control mode.                                   |
|  | Turn on/off live view audio.                                          |
|  | Switch video stream.                                                  |

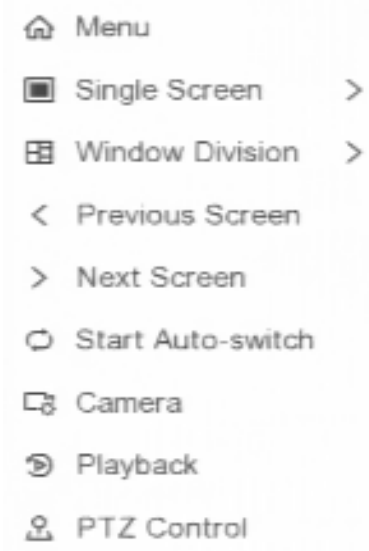
- In the live view interface, there are icons at the upper-right corner of the screen for each camera, showing the camera recording and alarm status.

Table 2-2 Live View Icon Description

| Icon                                                                                | Description                              |
|-------------------------------------------------------------------------------------|------------------------------------------|
|  | Alarming (normal event and smart event). |

| Icon                                                                              | Description |
|-----------------------------------------------------------------------------------|-------------|
|  | Recording.  |

- Right click your mouse to display the shortcut menu.



**Figure 2-2 Right Click Shortcut Menu**

## 2.2 PTZ Control

### 2.2.1 Configure PTZ Parameter

You shall configure PTZ parameters before controlling a PTZ camera.

#### Steps

1. Preview a camera in live view and click  on shortcut menu.



**Figure 2-3 PTZ Settings**

2. Click .
3. Set the PTZ camera parameters.

---

 **Note**

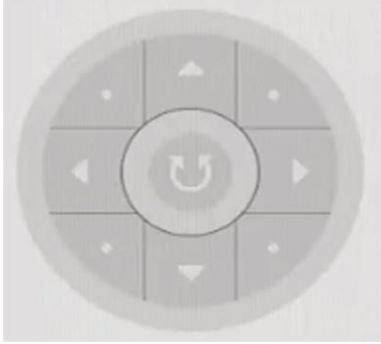
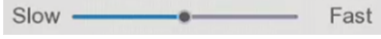
All parameters should be the same as the PTZ camera.

---

4. Click **OK**.

## 2.2.2 PTZ Control Panel Introduction

Table 2-3 PTZ Panel Description

| Icon                                                                               | Description                                   |
|------------------------------------------------------------------------------------|-----------------------------------------------|
|   | Direction buttons, and the auto-cycle button. |
|   | The speed of the PTZ movement.                |
|   | Zoom -/+.                                     |
|   | Focus -/+.                                    |
|  | Iris -/+.                                     |

## 2.2.3 Customize Preset

Set a preset location where the PTZ camera would point to when an event occurs.

### Steps

1. Preview a camera in live view and click  on shortcut menu.
2. Select a desired preset in preset list.
3. Use direction buttons to wheel the camera to required locations. Adjust zoom and focus as your desire.
4. Click .

### What to do next

Double click a preset in the preset list to call it.

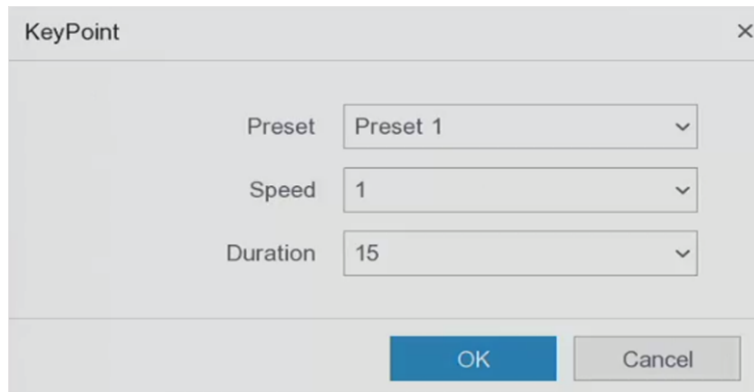
## 2.2.4 Customize Patrol

Patrol refers to a path consists of a series of presets with designated sequence. It provides dynamic live image for monitoring several presets.

### Steps

1. Preview a camera in live view and click on  shortcut menu.
2. Click **Patrol**.
3. Click  of a desired patrol.

4. Click .
5. Configure key point parameters, such as the key point No., duration of staying for one key point and speed of patrol. The key point is corresponding to the preset. The preset number determines the order at which the PTZ will follow while cycling through the patrol. **Duration** refers to the time span to stay at the corresponding key point. **Speed** defines the speed at which the PTZ will move from one key point to the next.



The image shows a 'KeyPoint' dialog box with a close button (X) in the top right corner. Inside the dialog, there are three settings, each with a label and a dropdown menu:

- Preset:** The dropdown menu is set to 'Preset 1'.
- Speed:** The dropdown menu is set to '1'.
- Duration:** The dropdown menu is set to '15'.

At the bottom of the dialog, there are two buttons: a blue 'OK' button and a grey 'Cancel' button.

**Figure 2-4 Patrol Settings**

6. Click **OK**.
7. Click **Save**.

## What to do next

Select a patrol and click  to call it. The PTZ camera will move according the predefined patrol path.

## 2.2.5 Customize Pattern

A pattern records the movement path and dwell time in a certain position. When you call a pattern, the PTZ camera will move according to the recorded path.

### Steps

1. Preview a camera in live view and click  on shortcut menu.
2. Click **Pattern**.
3. Select a pattern.
4. Click .
5. Use direction buttons to wheel the camera to required locations. Adjust zoom and focus as your desire.
6. Click . The previous PTZ camera moving path is recorded as a pattern.

### What to do next

Select a pattern and click  to call it. The PTZ camera will move according the predefined pattern.

## Chapter 3 Playback

### 3.1 GUI Introduction

Go to **Playback**.



Figure 3-1 Playback

Table 3-1 Playback Interface Description

| Button | Operation     | Button | Operation       |
|--------|---------------|--------|-----------------|
|        | 30 s reverse. |        | 30 s forward.   |
|        | Full screen.  |        | Start playback. |
|        | Speed down.   |        | Speed up.       |
|        | Speed.        |        |                 |

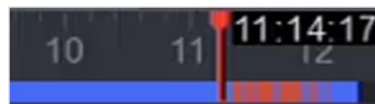


Figure 3-2 Timeline

- Position the cursor on the timeline, drag the timeline to position to a certain time.
- Period marked with blue bar contains video. Red bar indicates the video in the period is event video.
- Scroll up/down to zoom out/in timeline.

## 3.2 Normal Playback

Play back normal videos.

### Steps

1. Go to **Playback**.
2. Select a camera from the camera list.
3. Select a date on the calendar for playback.

#### Note

The blue triangle at the calendar date corner indicates there are available videos. For example,  means video is available.  means no video.

4. Optional: Position the cursor on playback window to show control bar.

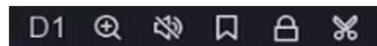


Figure 3-3 Control Bar

Table 3-2 Button Description

| Button                                                                              | Description                                                                                                                                                                                                                                                                                            | Button                                                                                | Description                       |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------------------------------|
|  | Window division, group the channels and play.                                                                                                                                                                                                                                                          |  | Zoom in/out playback image.       |
|  | Turn on/off audio.                                                                                                                                                                                                                                                                                     |  | Add tag.                          |
|  | Lock/unlock video.                                                                                                                                                                                                                                                                                     |  | Clip video.                       |
|  | Show videos that contain human.                                                                                                                                                                                                                                                                        |  | Show videos that contain vehicle. |
| <b>Skip Normal Videos</b>                                                           | If you have clicked  /  , the device will hide other videos, and only show and play videos that contain human or vehicle during |                                                                                       |                                   |

| Button | Description | Button | Description |
|--------|-------------|--------|-------------|
|        | playback.   |        |             |

### 3.3 Event Playback

When you select the event playback mode, the system will analyze and mark videos that contain the motion detection, line crossing detection, or intrusion detection information, .

#### Before You Start

- Ensure the camera has enabled **Dual-VCA**. You can enable it via the camera web browser interface in **Configuration** → **Video/Audio** → **Display Info. on Stream**.
- Ensure your video recorder has enabled **Save VCA Data**. You can enable it in **Configuration** → **Record** → **Advanced**.

#### Steps

1. Go to **Playback**.
2. Click **Event**.
3. Select a camera.



Figure 3-4 Event Playback

4. Position the cursor on playback window to show control bar.

Table 3-3 Button Description

| Button | Description | Button | Description                 |
|--------|-------------|--------|-----------------------------|
|        | Add tag.    |        | Zoom in/out playback image. |
|        | Clip video. |        | Lock/unlock video.          |



| Button                                                                            | Description               | Button                                                                            | Description        |
|-----------------------------------------------------------------------------------|---------------------------|-----------------------------------------------------------------------------------|--------------------|
|  | Configure detection area. |  | Turn on/off audio. |

- Click  to set detection areas of line crossing detection, intrusion detection, or motion detection.
- Click  to search videos. Videos meet the detection rule requirement will be marked in red.
- Click  to configure the play strategy.

### Do not Play Normal Videos

If it is enabled, videos without smart information will not be played.

### Normal Video

Set normal video playback speed. The option is only valid when **Do not Play Normal Videos** is unchecked.

### Play Speed of Smart/Custom Video

Set playback speed of videos with smart information. The option is only valid when **Do not Play Normal Videos** is enabled.

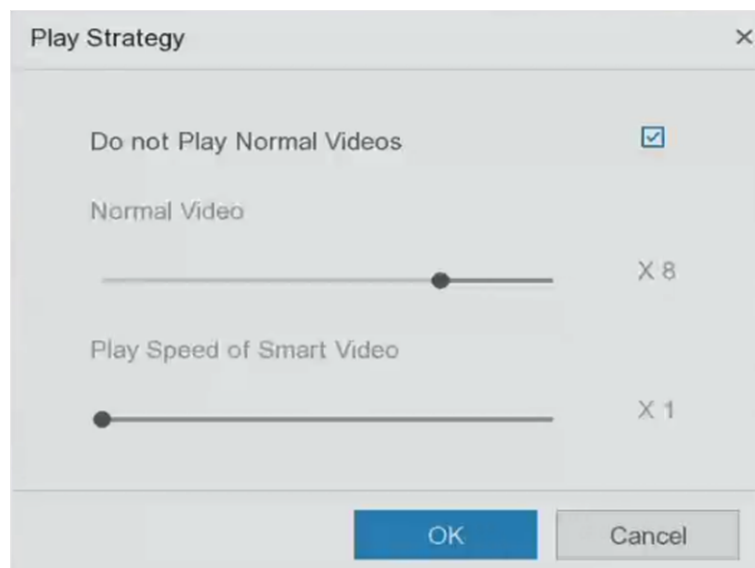


Figure 3-5 Play Strategy

## 3.4 Back up Clip

You can clip videos during playback. Video clips can be exported to the backup device (USB flash drive, etc.).

### Before You Start

Connect a backup device to your video recorder.

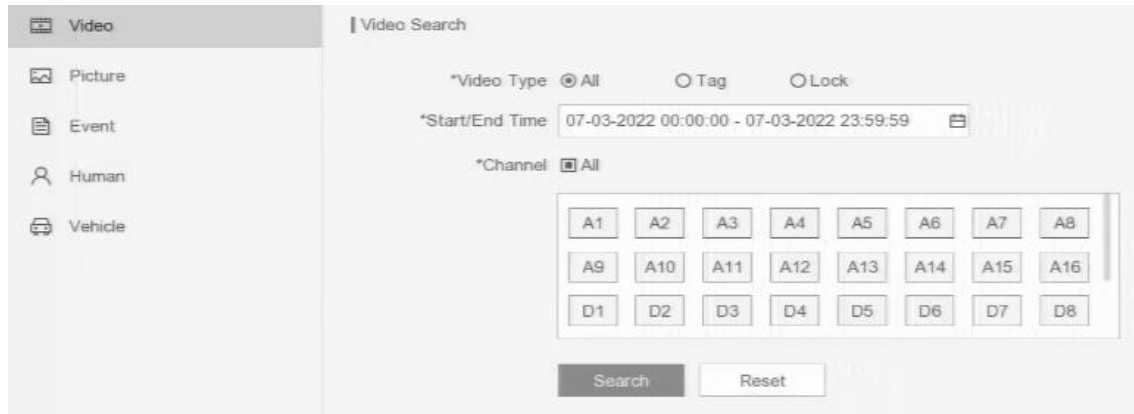
### Steps

1. Start playback. Refer to **Normal Playback** for details.
2. Click .
3. Set the start and end time. You can also adjust cursors on the time bar to set the time period.
4. Click **Save**.
5. Select the backup device and folder.
6. Click **Save** to export the clip to backup device.

## Chapter 4 Search File

### Steps

1. Go to **Search**.



**Figure 4-1 Search**

2. Select a search type (video, picture, event, etc.).
3. Set search conditions.
4. Click **Search**.
  - Click to play the video.
  - Click to lock the file. Locked file will not be overwritten.
  - Select file(s), and click **Export** to export file(s) to backup device.

## Chapter 5 Configuration (Easy Mode)

Easy mode contains basic configurations. Go to **Configuration**, and click **Easy Mode**.

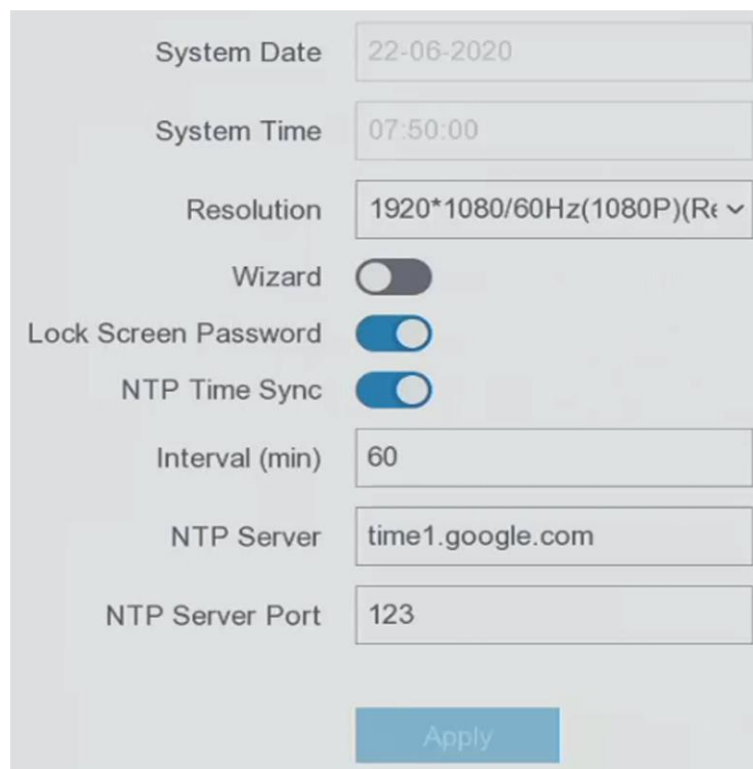
### 5.1 System Configuration

#### 5.1.1 General

You can configure the output resolution, system time, etc.

##### Steps

1. Go to **Configuration** → **System** → **General**.



|                      |                                                                  |
|----------------------|------------------------------------------------------------------|
| System Date          | <input type="text" value="22-06-2020"/>                          |
| System Time          | <input type="text" value="07:50:00"/>                            |
| Resolution           | <input type="text" value="1920*1080/60Hz(1080P)(Refresh Rate)"/> |
| Wizard               | <input type="checkbox"/>                                         |
| Lock Screen Password | <input checked="" type="checkbox"/>                              |
| NTP Time Sync        | <input checked="" type="checkbox"/>                              |
| Interval (min)       | <input type="text" value="60"/>                                  |
| NTP Server           | <input type="text" value="time1.google.com"/>                    |
| NTP Server Port      | <input type="text" value="123"/>                                 |

**Figure 5-1 General Settings**

2. Configure the parameters as your desire.

##### Wizard

The wizard will pop up after the device starts up.

##### Lock Screen Password

You need to enter your password if the screen is locked.

### NTP Time Sync

Network time protocol (NTP) is a networking protocol for time synchronization. The device can connect to NTP (network time protocol) server to sync time.

### Interval (min)

Time interval between two time synchronization with NTP server.

### NTP Server

IP address of the NTP server.

3. Click **Apply**.

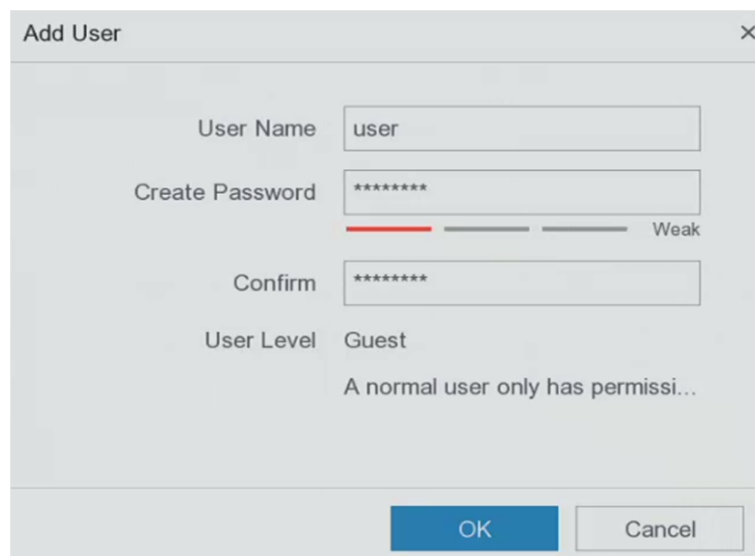
## 5.1.2 User

### Add User

There is a default account: Administrator. The administrator user name is **admin**. Administrator has the permission to add, delete, and edit user. Guest user only has live view, playback, and log search permission.

#### Steps

1. Go to **Configuration** → **System** → **User**.
2. Click **Add** and confirm your admin password.



**Figure 5-2 Add User**

3. Enter user name.
4. Enter the same password in **Password** and **Confirm**.

---

### Warning

We highly recommend you create a strong password of your own choosing (Using a minimum of 8 characters, including at least three of the following categories: upper case letters, lower case letters, numbers, and special characters.) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

---

5. Click **OK**.

– Click / to edit/delete user.

### Set Password Resetting Email

When you forget your login pattern and password, the device will send an email contains verification code to your email for password resetting.

#### Steps

1. Go to **Configuration** → **System** → **User**.
2. Click **Password Resetting Email**.
3. Enter admin password for authorization.
4. Enter an email address.
5. Click **OK**.

### Edit Unlock Pattern

Admin user can use the unlock pattern to log in. You can change the unlock pattern or disable the unlock pattern.

#### Steps

1. Go to **Configuration** → **User**.
2. Click .
3. Enter the admin password.
4. Click **Unlock Pattern**.
5. Turn on/off the function as your desire.
6. Set the unlock pattern if the function is enabled.
  - 1) Use the mouse to draw a pattern among the 9 dots on the screen. Release the mouse when the pattern is done.

---

#### Note

- The pattern shall have 4 dots at least.
  - Each dot can be connected for once only.
- 

- 2) Draw the same pattern again to confirm it.

7. Click **OK**.

### Edit Password

If you have the device password, you can change it to a new one. The admin user can change the passwords of other users.

#### Steps

1. Go to **Configuration** → **User**.
2. Edit password.
  - For guest user, enter the old password and new password.
  - For admin user, click  to set a new password.
3. Click **OK**.

---

#### Note

If you have changed the admin password, the previous unlock pattern would be cleared.

---

### Reset Password

You can reset your password when you forgot your login pattern and password.

#### Steps

1. Click **Forgot Password** at the password login interface.
2. Click **Next** if you agree the Privacy Policy, you can scan the QR code to read it.
3. Follow the wizard to reset password.

### 5.1.3 Exception

You can receive exception events hint in alarm center, and set exception linkage actions.

#### Steps

1. Go to **Configuration** → **System** → **Exception**.
2. Optional: Configure event hint. When the set events occur, you will receive hints in alarm center.
  - 1) Enable **Event Hint**.
  - 2) Click  at the upper-right corner of local menu to enter alarm center.
  - 3) Select an event type.
  - 4) Click **Set** to select events to hint.
3. Set **Exception Type**
4. Select **Normal Linkage** and **Trigger Alarm Output** type for exception linkage actions.

Event Hint ☒

Exception Type HDD Full

|                                                     |                                               |
|-----------------------------------------------------|-----------------------------------------------|
| <input type="checkbox"/> Normal Linkage             | <input type="checkbox"/> Trigger Alarm Output |
| <input type="checkbox"/> Buzzer Alarm               | <input type="checkbox"/> >1                   |
| <input type="checkbox"/> Notify Surveillance Center | <input type="checkbox"/> >2                   |
| <input type="checkbox"/> Send Email                 |                                               |

**Apply**

Figure 5-3 Exceptions

5. Click **Apply**.

## 5.2 Network Configuration

### 5.2.1 General

You shall properly configure the network settings before operating the device over network.

#### Steps

1. Go to **Configuration** → **Network** → **General**.



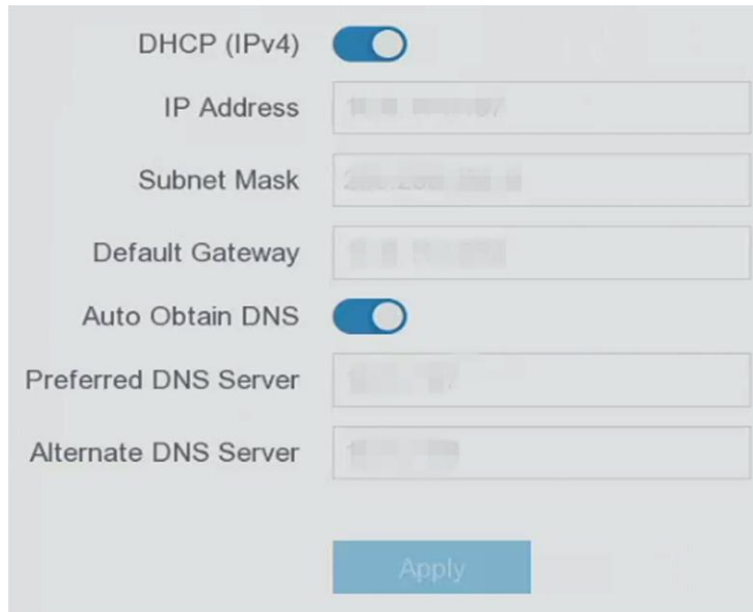


Figure 5-4 Network

2. Set network parameters.

#### **DHCP**

If the DHCP server is available, you can enable **DHCP** to automatically obtain an IP address and other network settings from that server.

#### **Auto Obtain DNS**

If **DHCP** is enabled. You can enable **Auto Obtain DNS** to automatically obtain **Preferred DNS Server** and **Alternate DNS Server**.

3. Click **Apply**.

## **5.2.2 HiLookVision**

HiLookVision provides mobile phone application and platform service to access and manage your connected devices, which enables you to get a convenient remote access to the video security system.

#### **Steps**

1. Go to **Configuration** → **Network** → **HiLookVision**.
2. Select **Access Type** as **HiLookVision**.
3. Turn on **Enable**. The service terms will pop up.
  - 1) Scan the QR code to read the service terms and privacy statement.
  - 2) Check **I have read and agree to Service Terms and Privacy Statement** if you agree with the service terms and privacy statement.
  - 3) Click **OK**.
4. Click  to set verification code.
5. Optional: Enable **Platform Time Sync**, the device will sync time with the platform server instead of NTP server.

6. Optional: Enable **Stream Encryption**. It requires to enter verification code in remote access and live view after this function is enabled.
7. Optional: Enable **Sub-Stream Self-Adaptive Bitrate**. When the network environment is poor, the device would automatically adjust video bitrate to ensure playing fluency.
8. Optional: Edit **Server IP**.
9. Bind your device with a HiLookVision account.
  - 1) Use a smart phone to scan the QR code, and download HiLookVision app. You can also download it from <https://appstore.hikvision.com>, or the QR code below. Refer to *HiLookVision Mobile Client User Manual* for details.



Figure 5-5 Download HiLookVision

- 2) Use HiLookVision to scan the device QR, and bind the device.

---

 **Note**

- If the device is already bound with an account, you can click **Unbind** to unbind with the current account.
  - You can also use the QR code in  at the upper-left corner to download HiLookVision and bind your device.
- 

10. Click **Apply**.

### What to do next

You can access your video recorder via HiLookVision.

## 5.2.3 Email

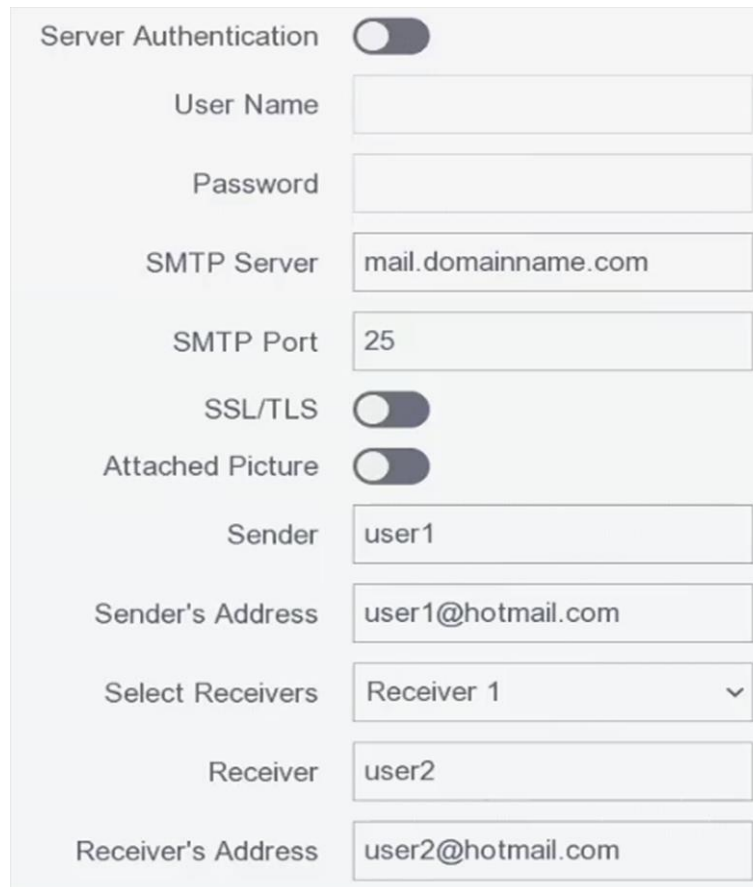
Set an email account to receive event notification.

### Before You Start

- Ensure SMTP service is available for your email.
- Configure your network parameters. Refer to **General** for details.

### Steps

1. Go to **Configuration** → **Network** → **Email**.



The screenshot displays a configuration panel for email settings. At the top, 'Server Authentication' is a toggle switch. Below it are text input fields for 'User Name', 'Password', 'SMTP Server' (pre-filled with 'mail.domainname.com'), and 'SMTP Port' (pre-filled with '25'). Further down are two more toggle switches for 'SSL/TLS' and 'Attached Picture'. Below these are text input fields for 'Sender' (pre-filled with 'user1'), 'Sender's Address' (pre-filled with 'user1@hotmail.com'), 'Select Receivers' (a dropdown menu showing 'Receiver 1'), 'Receiver' (pre-filled with 'user2'), and 'Receiver's Address' (pre-filled with 'user2@hotmail.com').

**Figure 5-6 Email**

### 2. Set email parameters

#### **Server Authentication**

Check it to enable the server authentication feature.

#### **User Name**

The user account of email sender for SMTP server authentication.

#### **Password**

The password of email sender for SMTP server authentication.

#### **SSL/TLS**

(Optional) Enable SSL/TLS if it is required by the SMTP server.

#### **Attached Picture**

(Optional) If events are triggered, it will send images as email attachment.

#### **Sender**

The sender name.

#### **Sender's Address**

The sender's email address.

## Select Receiver

Select a receiver. Up to 3 receivers are available.

## Receiver

The receiver name.

## Receiver's Address

The receiver's email address.



## Note

For network cameras, the event images are directly sent as the email attachment. One network camera only sends one picture.

3. Optional: Click **Test** to send a test email.
4. Click **Apply**.

## 5.3 Camera Management

### 5.3.1 Network Camera

#### Add Network Camera by Device Password

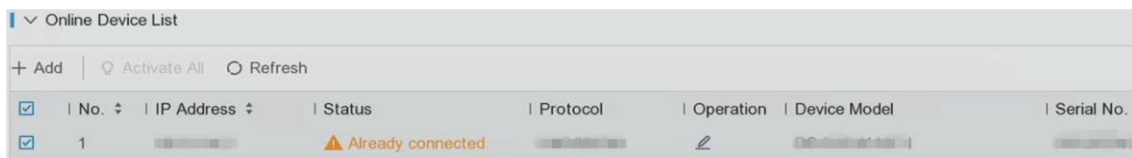
Add network cameras which the password is the same as your video recorder.

#### Before You Start

- Ensure your network camera is on the same network segment with your video recorder.
- Ensure the network connection is valid and correct. Refer to **General** for details.
- Ensure the network camera password is the same as your video recorder.

#### Steps

1. Go to **Configuration** → **Camera** → **IP Camera**. The online cameras on the same network segment with your video recorder are displayed in **Online Device List**.



**Figure 5-7 IP Camera Management Interface**

2. Select a desired network camera.
3. Click **+** to add the camera.

---

### **Note**

If the camera is inactive, the device will activate it automatically with the password you have set during device activation.

---

## Add Network Camera Manually

### Before You Start

- Ensure your network camera is on the same network segment with that of your video recorder.
- Ensure the network connection is valid and correct.
- Ensure the network camera is activated.

### Steps

1. Go to **Configuration** → **Camera** → **IP Camera**.
2. Click  in **Added Device List**.
3. Set network camera parameters, including IP address, protocol, management port, etc.
4. Optional: Enable **Use Camera Activation Password** to use the device password to add network camera(s).
5. Optional: Click **Add More** to add another network camera.
6. Click **Add**.

Refresh

| No. | IP Address | Status | Protocol | Management Port | Device |
|-----|------------|--------|----------|-----------------|--------|
| 1   |            | ⚠      |          |                 |        |

IP Camera Address

Protocol: ONVIF

Management Port: 80

Transfer Protocol: Auto

User Name: admin

Camera Password

Use Camera Activation ... ☐

Add More Add Cancel

Figure 5-8 Add Network Camera

## Edit Connected Network Camera

You can edit the IP address, protocol and other parameters of the added network cameras.

### Steps

1. Go to **Configuration** → **Camera** → **IP Camera**.
2. Click  to edit the selected camera.

### Channel Port

If the connected device is an encoding device with multiple channels, you can select the channel port No. to choose a connecting channel.

3. Click **OK**.

## Sort Channel Order

Channel layout windows are ordered by channel number. You can change the camera linked

channel number by dragging windows.

### Steps

1. Go to **Configuration** → **Camera** → **Camera**.
2. Click **Sort Channel**.
3. Drag a channel window to the channel number as your desire.
4. Click **Apply**.



### Note

After sorting channels, the device will reconnect to network cameras.

---

## Upgrade Network Camera

The Network camera can be remotely upgraded through the device.

### Before You Start

- Ensure you have inserted the USB flash drive to the device, and it contains the network camera upgrade firmware.
- Ensure your network camera is on the same network segment with your video recorder.
- Ensure the network connection is valid and correct.

### Steps

1. Go to **Configuration** → **Camera** → **IP Camera**.
2. Click
3. Click **Yes** to confirm.
4. Select the camera upgrade firmware from your storage device.
5. Click **Upgrade** to start upgrading. The camera will restarted automatically after upgrade completed.

## Configure Advanced Camera Parameters

You can configure advanced camera parameters like camera IP address, camera password, etc.

### Before You Start

- Ensure your network camera is on the same network segment with your video recorder.
- Ensure the network connection is valid and correct.

### Steps

1. Go to **Configuration** → **Camera** → **IP Camera**.
2. Click
3. Set camera parameters like IP address, camera password, etc.
4. Click **Apply**.

### 5.3.2 OSD Settings

Configure OSD (On-Screen Display) settings for the camera, including date format, camera name, etc.

#### Steps

1. Go to **Configuration** → **Camera** → **OSD**.
2. Select a camera.

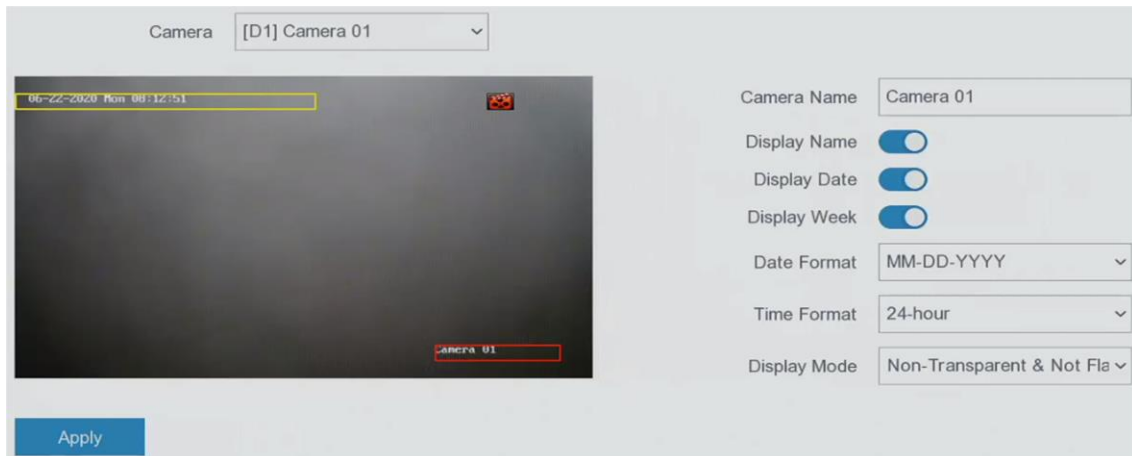


Figure 5-9 OSD

3. Set parameters as your desire.
4. Drag the text frames on the preview window to adjust the OSD position.
5. Click **Apply**.

### 5.3.3 Event

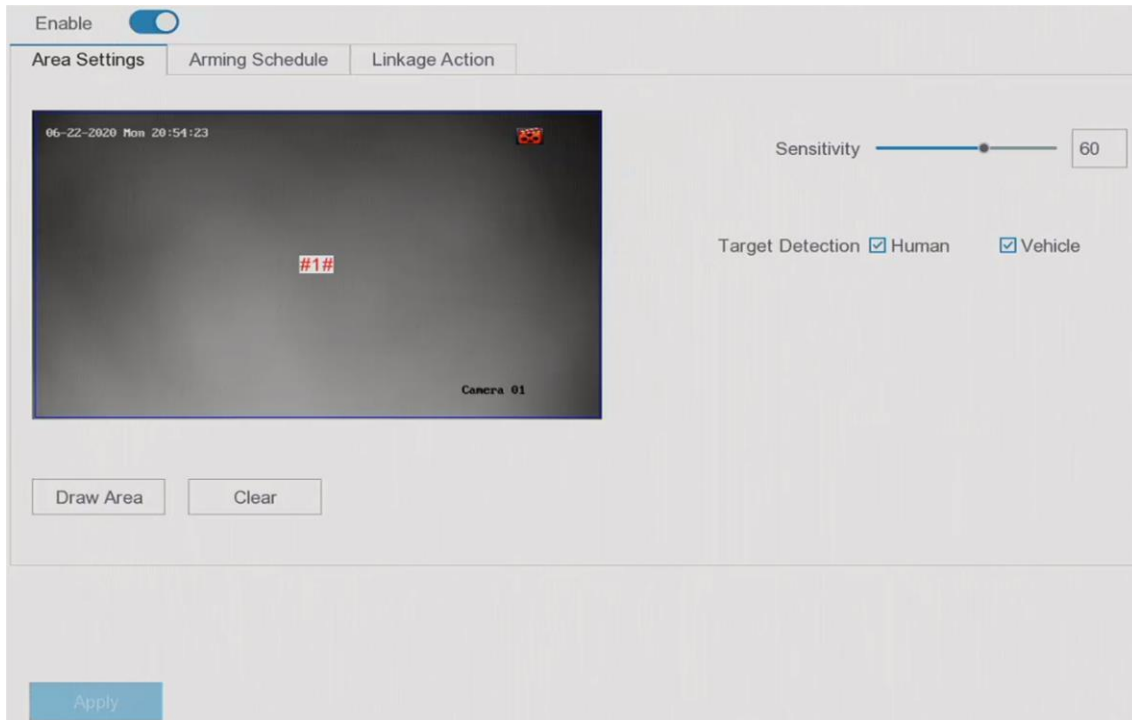
#### Motion Detection

Motion detection enables the video recorder to detect the moving objects in the monitored area and trigger alarms.

#### Steps

1. Go to **Configuration** → **Camera** → **Event** → **Motion Detection**.





**Figure 5-10 Motion Detection**

2. Select a camera.
3. Turn on **Enable**.
4. Set the motion detection area.
  - Click **Draw Area** or **Clear** to draw or clear areas. The first area is set as full screen by default.
  - Click **Full Screen** to set the motion detection area as full screen. You can drag on the preview window to draw motion detection areas.
5. Adjust **Sensitivity**. Sensitivity allows you to calibrate how easily movement could trigger the alarm. A higher value results in the more readily to triggers motion detection.
6. Optional: Set **Target Detection** as **Human** or **Vehicle** to discard alarms which are not triggered by human body or vehicle. Only certain camera models support this function.

---

### **Note**

This function is only available for certain models.

---

7. Set the arming schedule. Refer to [\*\*\*Configure Arming Schedule\*\*\*](#) for details.
8. Set the linkage actions. Refer to [\*\*\*Configure Alarm Linkage Action\*\*\*](#) for details.
9. Click **Apply**.

## **Configure Arming Schedule**

### **Steps**

1. Select **Arming Schedule**.

- Choose one day of a week and set the time segment. Up to eight time periods can be set within each day.

## Note

Time periods shall not be repeated or overlapped.

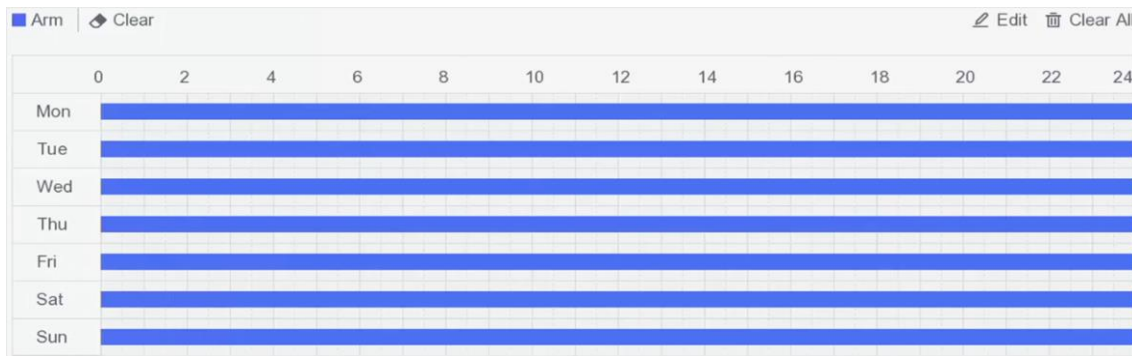


Figure 5-11 Set Arming Schedule

- Click **Apply**.

## Configure Alarm Linkage Action

Alarm linkage actions will be activated when an alarm or exception occurs.

### Steps

- Click **Linkage Action**.
- Set normal linkage actions, alarm output linkage actions, trigger channel, etc.

### Alarm Pop-up Window

The local monitor will pop up the alarming channel image when an alarm is triggered. It requires to select the alarming channel(s) in **Trigger Channel**.

### Buzzer Alarm

It will trigger a buzzer beep when an alarm is triggered.

### Notify Surveillance Center

The device will send an exception or alarm signal to the remote client software when an alarm is triggered.

### Send Email

It will send an email with alarm information when an alarm is triggered.

### PTZ Linkage

It will trigger PTZ actions (e.g., call preset/patrol/pattern) when smart events occur.

### Audio and Light Alarm Linkage

For certain network cameras, you can set the alarm linkage action as audio alarm or light alarm.

---

### **Note**

- Ensure your camera supports audio and light alarm linkage.
  - Ensure the audio output and volume are properly configured.
  - If you require to set audio and light parameters, please log into the network camera via web browser to configure them.
- 

3. Click **Apply**.

## 5.4 Recording Management

### 5.4.1 Storage Device

#### Initialize HDD

A newly installed hard disk drive (HDD) must be initialized before it can be used to save videos and information.

#### Before You Start

Install at least an HDD to your video recorder. For detailed steps, refer to Quick Start Guide.

#### Steps

1. Go to **Configuration** → **Record** → **Storage**.
2. Select an HDD.
3. Click **Init**.

#### Repair Database

Repair an HDD that with error in database. Please operate it with the help of professional technical support.

#### Add Network Disk

You can add the allocated NAS or IP SAN disk to the video recorder, and use it as a network HDD.

#### Steps

1. Go to **Configuration** → **Record** → **Storage**.
2. Click **Add**.
3. Select **NetHDD**.
4. Set **Type** as **NAS** or **IP SAN**.
5. Enter **NetHDD IP** address.
6. Click  to search the available disks.

The screenshot shows a 'Custom Add' dialog box. It contains the following fields:

- NetHDD:** A dropdown menu currently showing 'NetHDD 1'.
- Type:** A dropdown menu currently showing 'NAS'.
- NetHDD IP:** A text input field containing three dots.
- NetHDD Directory:** A text input field with a magnifying glass icon to its right.

Below these fields is a table with two columns: 'No.' and 'Directory'. The table is currently empty. At the bottom of the dialog are two buttons: 'OK' and 'Cancel'.

**Figure 5-12 Add NetHDD**

7. Select NAS disk from the list, or manually enter the directory in **NetHDD Directory**.
8. Click **OK**. The added NetHDD will be displayed in the storage device list.

## 5.4.2 Configure Recording Schedule

Video recorder will automatically start/stop recording according to the configured schedule.

### Configure Continuous Recording

#### Steps

1. Go to **Configuration → Record → Parameter**.
2. Set the continuous main stream/sub-stream recording parameters for the camera. Refer to **Configure Recording Parameter** for details.
3. Go to **Configuration → Record → Schedule**.
4. Select recording type as **Continuous**. Refer to **Edit Schedule** for details.

### Configure Event Recording

You can configure the recording triggered by the motion detection, line crossing detection, and intrusion detection.

#### Steps

1. Go to **Configuration → Event → Smart Event**.
2. Configure the event detection and select the channels to trigger the recording when an event occurs.

3. Go to **Configuration** → **Record** → **Parameter**.
4. Set the continuous main stream/sub-stream recording parameters for the camera. Refer to **Configure Recording Parameter** for details.
5. Go to **Configuration** → **Record** → **Schedule**.
6. Select recording type as **Event**. Refer to **Edit Schedule** for details.

## Edit Schedule

### Steps

1. Go to **Configuration** → **Record** → **Schedule**.

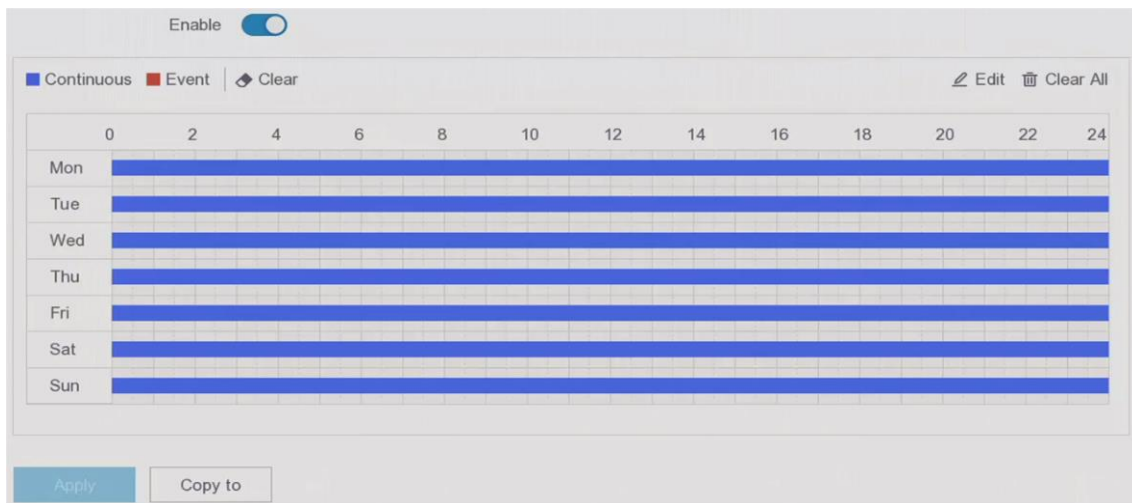


Figure 5-13 Recording Schedule

### Continuous

Continuous recording.

### Event

Recording is triggered by events.

2. Select a camera in **Camera No.**
3. Turn on **Enable**.
4. Configure the recording schedule.

#### Edit Schedule

1. Click **Edit**.
2. Select a day to configure in **Weekday**.
3. To set an all-day recording schedule, check **All Day** and select schedule type.
4. To set other schedules, uncheck **All Day**, and set **Start/End Time** and schedule type.

---

### **Note**

Up to 8 periods can be configured for each day. And the time periods cannot be overlapped with each other.

---

5. Click **OK** to save the settings and go back to upper level menu.

#### **Draw Schedule**

1. Click to select schedule type as **Continuous** or **Event**.
2. On the table, drag the mouse on the desired period to draw a colored bar.

5. Click **Apply**.

### **5.4.3 Configure Recording Parameter**

#### **Steps**

1. Go to **Configuration** → **Record** → **Parameter**.
2. Configure recording parameters.

#### **Main Stream**

Main stream refers to the primary stream that affects data recorded to the hard disk drive and will directly determine your video quality and image size. Comparing with the sub-stream, the main stream provides a higher quality video with higher resolution and frame rate.

#### **Sub-Stream**

Sub-stream is a second codec that runs alongside the mainstream. It allows you to reduce the outgoing internet bandwidth without sacrificing your direct recording quality. Sub-stream is often exclusively used by smartphone applications to view live video. Users with limited internet speeds may benefit most from this setting.

#### **Frame Rate**

Frame rate refers to how many frames are captured each second. A higher frame rate is advantageous when there is movement in the video stream, as it maintains image quality throughout.

#### **Resolution**

Image resolution is a measure of how much detail a digital image can hold: the greater the resolution, the greater the level of detail. Resolution can be specified as the number of pixel-columns (width) by the number of pixel-rows (height), e.g., 1024×768.

#### **Bitrate**

The bit rate (in Kbit/s or Mbit/s) is often referred to as speed, but actually defines the number

of bits/time unit and not distance/time unit.

---

 **Note**

Higher resolution, frame rate, and bitrate provide you better video quality, but it also requires more internet bandwidth and uses more storage space on the hard disk drive.

---

3. Click **Apply**.

## Chapter 6 Configuration (Expert Mode)

Go to **Configuration**, and click **Expert Mode** at the lower-left corner.

### 6.1 System Configuration

#### 6.1.1 General

##### Configure Basic Settings

You can configure the language, system time, output resolution, mouse pointer speed, lock screen password, etc.

Go to **Configuration** → **System** → **General** → **Basic Settings**, configure the parameters as your desire, and click **Apply**.

##### Language

The default language is **English**.

##### VGA/HDMI Resolution

Select the output resolution, which must be the same with the resolution of the VGA/HDMI display.

##### Lock Screen Password

You need to enter password for authentication if the screen is locked.

##### Mouse Pointer Speed

Set the speed of mouse pointer. 4 levels are configurable.

##### Wizard

The wizard will pop up after the device starts up.

##### Enhanced SVC Mode

Scalable Video Coding (SVC) is an extension of the H.264 and H.265 standard. When the system decoding capability is insufficient, enhanced SVC mode will automatically extract frames from the original video, so that the video can be displayed. Enhanced SVC mode will take effect for network cameras which support SVC.



Language English

Time Zone (GMT+01:00) Amsterdam, B

Date Format DD-MM-YYYY

System Date 23-08-2020

System Time 16:43:02

VGA Resolution 1920\*1080/60Hz(1080P)(R)

HDMI Resolution 1280\*720/60Hz(720P)

Mouse Pointer Speed Slow Fast

Lock Screen Password

Wizard

Enhanced SVC Mode

Apply

**Figure 6-1 Basic Settings**

### Configure DST Settings

DST (Daylight Saving Time) refers to the period of the year when clocks are moved one period ahead. In some areas worldwide, this has the effect of creating more sunlit hours in the evening during months when the weather is the warmest.

Go to **Configuration** → **System** → **General** → **DST Settings**, configure the parameters as your desire, and click **Apply**.

### Configure More Settings

You can configure your device name, lock screen time, output mode, etc.

Go to **Configuration** → **System** → **General** → **More Settings**, configure the parameters as your desire, and click **Apply**.

#### Device Name

Edit the video recorder name.

#### Device No.

The number is required in the connection with remote control, network keyboard, etc. Edit the serial number of video recorder. The device number ranges from 1 to 255, and the default value is 255.

#### Lock Screen

Set timeout time for lock screen.

### Menu Output Mode

Choose output to display local menu.



|                  |                        |
|------------------|------------------------|
| Device Name      | Network Video Recorder |
| Device No.       | 255                    |
| Lock Screen      | 5 Minutes              |
| Menu Output Mode | Auto                   |

Apply

Figure 6-2 More Settings

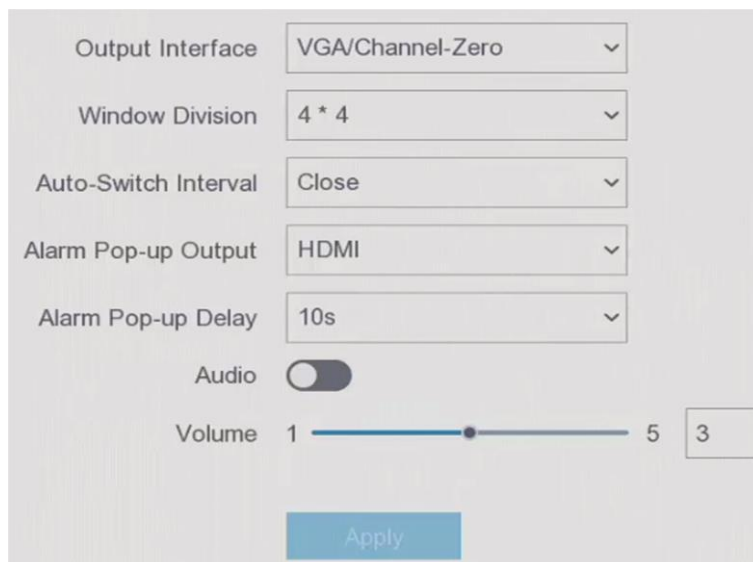
## 6.1.2 Live View

### Configure General Parameters

You can configure the output interface, mute or turning on the audio, event output interface, etc.

#### Steps

1. Go to **Configuration** → **System** → **Live View** → **General**.



|                      |                  |
|----------------------|------------------|
| Output Interface     | VGA/Channel-Zero |
| Window Division      | 4 * 4            |
| Auto-Switch Interval | Close            |
| Alarm Pop-up Output  | HDMI             |
| Alarm Pop-up Delay   | 10s              |

Audio ☒

Volume 1  5 3

Apply

Figure 6-3 Live View-General

### 2. Configure the Live View parameters.

#### **Window Division**

Select the live view window division.

#### **Auto Switch Interval**

The time to dwell in a camera before switching to next camera when auto-switch in live view is enabled.

#### **Alarm Pop-up Output**

Select the output to show alarm video.

#### **Alarm Pop-up Delay**

Set the time to show alarm event image.

#### **Audio**

Turn on/off audio output for the selected video output.

#### **Volume**

Adjust the live view, playback, and two-way audio volume for the selected video output interface.

### 3. Click **Apply**.

## **Configure Live View Layout**

### **Steps**

1. Go to **Configuration** → **System** → **Live View** → **View**.
2. Set **Output Interface**.
3. Select a window, and double click a camera the list you would like to display. **+** means no camera is displayed on the window.
4. Optional: Click  or  to start or stop live view of all cameras.
5. Click **Apply**.

## **Configure Channel-Zero Encoding**

Enable the channel-zero encoding when you need to get a remote view of many channels in real time from a web browser or CMS (Client Management System) software, in order to decrease the bandwidth requirement without affecting the image quality.

### **Steps**

1. Go to **Configuration** → **System** → **Live View** → **General**.
2. Set **Video Output Interface** as **Channel-Zero**.
3. Go to **Configuration** → **System** → **Live View** → **Channel-Zero**.

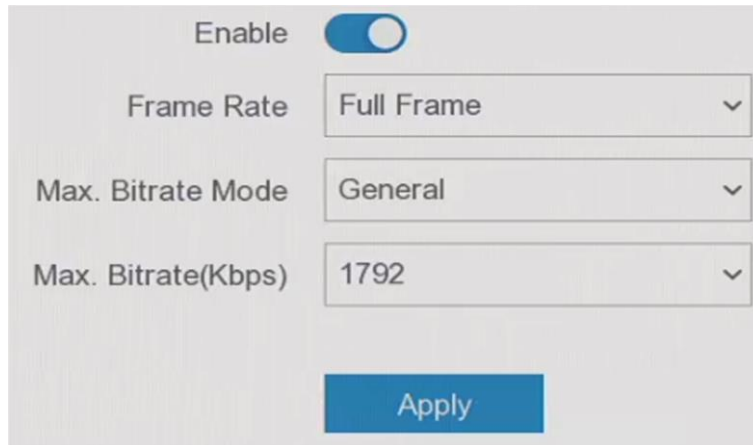


Figure 6-4 Channel-Zero

4. Turn on **Enable**.
5. Configure **Frame Rate**, **Max. Bitrate Mode**, and **Max. Bitrate**. The higher frame rate and bitrate require higher bandwidth requirement.
6. Click **Apply**.

### 6.1.3 User

Refer to [User](#) for details.

## 6.2 Network Configuration

### 6.2.1 TCP/IP

TCP/IP must be properly configured before you operate video recorder over network.

#### Steps

1. Go to **Configuration** → **Network** → **General** → **TCP/IP**.
2. Configure network parameters.

#### Working Mode

- Multi-address Mode:
  - The parameters of the two NIC cards can be configured independently. You can select LAN1 or LAN2 in the NIC type field for parameter settings. You can select one NIC card as default route. And then the system is connecting with the extranet and the data will be forwarded through the default route.
- Net-fault Tolerance Mode:
  - The two NIC cards use the same IP address, and you can select the Main NIC to LAN1 or LAN2. By this way, in case of one NIC card failure, the video recorder will automatically enable the other standby NIC card so as to ensure the normal running of the whole system.

- Load Balance Mode:
- By using the same IP address and two NIC cards share the load of the total bandwidth, which enables the system to provide two Gigabit network capacity

---

### **Note**

Working mode is only available for certain models.

---

### **NIC Type**

Select NIC type as your desire.

### **DHCP**

If the DHCP server is available, you can check **Enable DHCP** to automatically obtain an IP address and other network settings from that server.

### **MTU**

The maximum transmission unit (MTU) is the size of the largest network layer protocol data unit that can be communicated in a single network transaction.

### **Obtain DNS Automatically**

If **DHCP** is checked. You can check **Obtain DNS Automatically** to obtain **Preferred DNS Server** and **Alternate DNS Server**.

3. Click **Apply**.

## **6.2.2 DDNS**

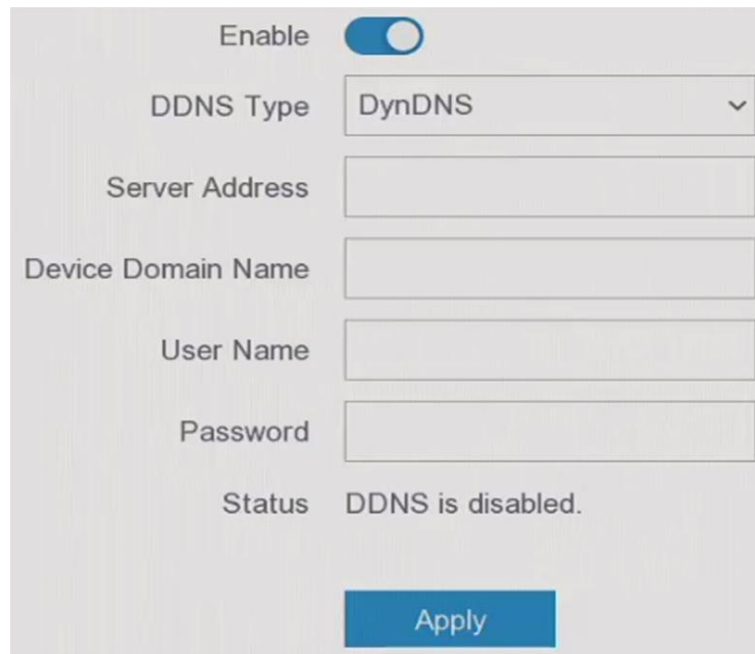
Dynamic domain name server (DDNS) maps dynamic user IP addresses to a fixed domain name server.

### **Before You Start**

Register DynDNS, PeanutHull and NO-IP services with your ISP.

### **Steps**

1. Go to **Configuration** → **Network** → **General** → **DDNS**.



Enable ☒

DDNS Type DynDNS ▼

Server Address

Device Domain Name

User Name

Password

Status DDNS is disabled.

**Figure 6-5 DDNS**

2. Turn on **Enable**.
3. Select a DDNS type.
4. Enter parameters including service address, domain name, etc.
5. Click **Apply**.

**What to do next**

You can view DDNS status in **Status**.

### 6.2.3 NAT

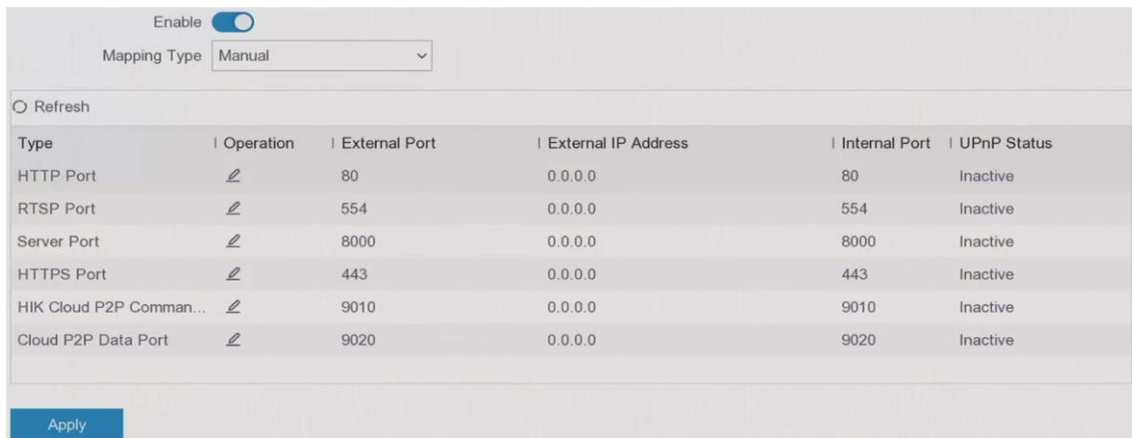
Two ways are provided for port mapping to realize the remote access via the cross-segment network, UPnP™ and manual mapping.

**Before You Start**

Enable the UPnP™ function of your router if UPnP™ is required. When the device network working mode is multi-address, the default device route should be on the same network segment as the LAN IP address of the router.

**Steps**

1. Go to **Configuration** → **Network** → **General** → **NAT**.



**Figure 6-6 NAT**

2. Turn on **Enable**.

3. Select **Mapping Type** as **Manual** or **Auto**

### **Auto**

The port mapping items are read-only, and the external ports are set by the router automatically. You can click **Refresh** to get the latest status of the port mapping.

### **Manual**

Select an external port type. Click to edit **External Port**. You can use the default external port No., or change it according to actual requirements. **External Port** indicates the port No. for port mapping in the router.

The value of the RTSP port No. should be 554 or between 1024 and 65535, while the value of the other ports should be between 1 and 65535 and the value must be different from each other. If multiple devices are configured for the UPnP™ settings under the same router, the value of the port No. for each device should be unique.

4. Set the virtual server of your router, including internal source port, external source port, etc.  
The virtual server parameters shall be corresponding with your device port.

## 6.2.4 NTP

Your device can connect to a network time protocol (NTP) server to ensure that the system time is accurate.

### **Steps**

1. Go to **Configuration** → **Network** → **General** → **NTP**.
2. Turn on **Enable**.
3. Enter the parameters.

### **Interval**

Time interval between two time synchronization with NTP server.

### NTP Server

IP address of the NTP server.

4. Click **Apply**.

## 6.2.5 Log Server Settings

### Upload Logs to the Server

You can upload system logs to the server for backup.

#### Steps

1. Go to **Configuration → Network → General → Log Server Settings**.



The screenshot shows a web interface for 'Log Server Settings'. It includes a toggle switch for 'Enable' which is currently turned on. Below it, there are three input fields: 'Upload Time Interval (h)' with the value '1', 'Server IP Address' which is empty, and 'Port' with the value '514'. At the bottom of the form, there are two buttons: 'Apply' and 'Test'.

Figure 6-7 Log Server Settings

2. Turn on **Enable**
3. Set **Upload Time Interval**, **Server IP Address**, and **Port**.
4. Optional: Click **Test** to test if parameters are valid.
5. Click **Apply**.

### One-Way Authentication

You can install a CA certificate (from the server) to your device to authorize the server via web browser. It would improve the log communication security.

#### Before You Start

- Download the CA certificate from the server.
- Ensure log server parameters are valid.

#### Steps

1. Go to **Configuration → Network → Advanced Settings → Log Server Configuration**.



☒ Enable

Log Server Address

Log Server Port

Upload Time Interval (h)

**Client Certificate**

Create Certificate Request  No file.

Download Certificate Req...

Delete Certificate Request

Install Generated Certificate

**CA Certificate**

Install

**Figure 6-8 One-Way Authentication**

2. Install the CA certificate in **CA Certificate**.
3. Optional: Click **Test** to test if the connection is valid.
4. Click **Save**.

### Two-Way Authentication

You can install a CA certificate (from the server) to your device to authorize the server, and create a certificate (from your device) to authorize your device by the server. This would improve the log communication security. Two-way authentication can be configured via web browser.

#### Before You Start

- Download the CA certificate from the server.
- Ensure log server parameters are valid.

#### Steps

1. Go to **Configuration** → **Network** → **Advanced Settings** → **Log Server Configuration**.

☒ Enable

Log Server Address

Log Server Port

Upload Time Interval (h)

**Client Certificate**

Create Certificate Request  No file.

Download Certificate Req...

Delete Certificate Request

Install Generated Certificate

**CA Certificate**

Install

**Figure 6-9 Two-Way Authentication**

2. Install the CA certificate in **CA Certificate**.
3. Click **Create** in **Client Certificate**, and follow the pop-up to create the certificate.
4. Click **Download** to download the certificate file to a desired location.
5. Upload the downloaded certificate file to the server, and the server will return the certificate key.
6. Open the certificate as a text file, and modify it by the certificate key as the server returned.
7. Install the modified certificate in **Client Certificate**.
8. Optional: Click **Test** to test if the connection is valid.
9. Click **Save**.

## 6.2.6 Ports (More Settings)

Set different port types to enable relevant functions as your desire.

Go to **Configuration** → **Network** → **General** → **More Settings**.

### Alarm Host IP/Port

The device will send the alarm event or exception message to the alarm host when an alarm is triggered. The remote alarm host must have the client management system (CMS) software installed.

**Alarm Host IP** refers to the IP address of the remote PC on which the CMS software (e.g., iVMS-4200) is installed, and the Alarm Host Port (7200 by default) must be the same as the alarm monitoring port configured in the software.

### Server Port

For remote client software access. Ranges from 2000 to 65535. The default value is 8000.

### **HTTP Port**

For remote web browser access. The default value is 80.

### **Multicast IP**

Multicast can be configured to enable live view for cameras that exceed the maximum number allowed through network. A multicast IP address covers Class-D IP ranging from 224.0.0.0 to 239.255.255.255 and it is recommended to use the IP address ranging from 239.252.0.0 to 239.255.255.255.

When adding a device to the CMS software, the multicast address must be the same as that of the device.

### **RTSP Port**

RTSP (Real Time Streaming Protocol) is a network control protocol designed for use in entertainment and communications systems to control streaming media servers. The port is 554 by default.

### **Output Bandwidth Limit**

You can check the checkbox to enable output bandwidth limit.

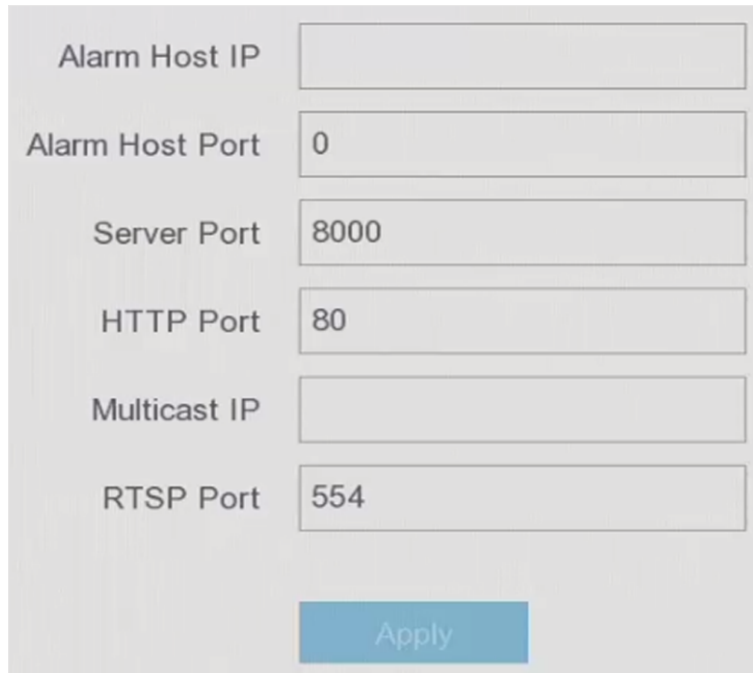
### **Output Bandwidth**

After enable the output bandwidth limit, input the output bandwidth.



#### **Note**

- The output bandwidth limit is used for the remote live view and playback.
  - The default output bandwidth is the maximum limit.
-



|                 |                                   |
|-----------------|-----------------------------------|
| Alarm Host IP   | <input type="text"/>              |
| Alarm Host Port | <input type="text" value="0"/>    |
| Server Port     | <input type="text" value="8000"/> |
| HTTP Port       | <input type="text" value="80"/>   |
| Multicast IP    | <input type="text"/>              |
| RTSP Port       | <input type="text" value="554"/>  |

Figure 6-10 Port Settings

### 6.2.7 HiLookVision

Go to **Configuration** → **Network** → **Platform Access**. Refer to [HiLookVision](#) for details.

### 6.2.8 Email

Go to **Configuration** → **Network** → **Email**. Refer to [Email](#) for details.

## 6.3 Camera Management

### 6.3.1 Network Camera

#### Add Automatically Searched Online Network Camera

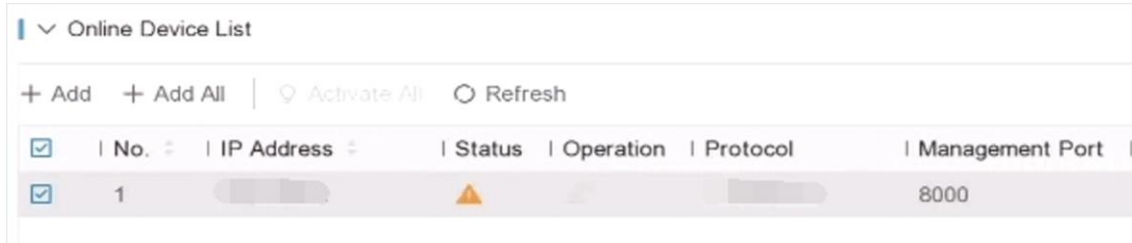
Add the network cameras to your video recorder.

##### Before You Start

- Ensure your network camera is on the same network segment with your video recorder.
- Ensure the network connection is valid and correct.
- Ensure the network camera password is the same as your video recorder.

### Steps

1. Go to **Configuration** → **Camera** → **Camera**.
2. Click **Online Device List**. The online cameras on the same network segment will be displayed in the list.



| <input checked="" type="checkbox"/> | No. | IP Address | Status | Operation | Protocol | Management Port |
|-------------------------------------|-----|------------|--------|-----------|----------|-----------------|
| <input checked="" type="checkbox"/> | 1   |            |        |           |          | 8000            |

**Figure 6-11 Online Device**

3. Optional: Click **Edit IP** to edit camera IP addresses in batch. The system will allocate IP addresses to the selected cameras in order.

---

### Note

Ensure the selected cameras are activated.

---

4. Select a network camera, and click **Add** to add it.

## Add Network Camera Manually

Add the network cameras to your video recorder.

### Before You Start

- Ensure your network camera is on the same network segment with that of your video recorder.
- Ensure the network connection is valid and correct.
- Ensure the network camera is activated.

### Steps

1. Go to **Configuration** → **Camera** → **Camera**.
2. Click .

**Figure 6-12 Add IP Camera**

3. Enter network camera parameters.

#### **Use Camera Activation Password**

If it is enabled, the video recorder will add the camera by the set channel default password.

4. Click **Add**.

### **Add Network Camera on Different Network Segment**

If your network camera is on a different network segment, the device can search its IP address within a range of IP addresses, and add it.

#### **Before You Start**

- Ensure the network connection is valid and correct.
- Ensure the network camera password is the same as your video recorder.

#### **Steps**

1. Go to **Configuration** → **Camera** → **Camera** → **IP Channel**.

2. Click **Advanced Search**.
3. Enter **Network Segment**.

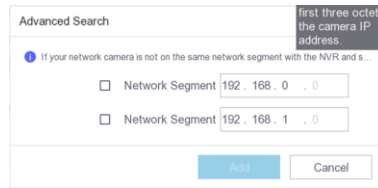


Figure 6-13 Enter Network Segment

4. Click **Add**.

### Add Network Camera Through Plug-and-Play

If an inactive network camera or third party ONVIF camera is connected to your network, the video recorder may automatically detect and add the camera, or notify you to manually add it.

#### Steps

1. Go to **Configuration → Camera → Camera → IP Channel**.
2. Click **More**.
3. Select **Plug-and-Play**.
4. Optional: Enable **Auto Add Network Camera**. The video recorder would automatically detect and add the inactive network camera or third party ONVIF camera.

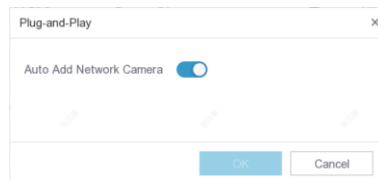


Figure 6-14 Auto Add Network Camera

---

#### Note

If you turn off **Auto Add Network Camera**, when an inactive network camera or third party ONVIF camera is connected to your network, the video recorder would automatically detect it and notify you to add it.

---

### Edit Network Camera

You can edit the IP address, protocol and other parameters of network cameras.

#### Steps

1. Go to **Configuration → Camera → Camera**.
2. Click  of an added network camera.

#### Channel Port

If the connected device is an encoding device with multiple channels, you can choose the channel to connect by selecting the channel port No. in the drop-down list.

- Optional: Click **Edit IP** to edit camera IP addresses in batch. The system will allocate IP addresses to the selected cameras in order.
- Click **OK**.

### Upgrade Network Camera

The Network camera can be remotely upgraded through the device.

#### Before You Start

- Ensure you have inserted the USB flash drive to the device, and it contains the network camera upgrade firmware.
- Ensure your network camera is on the same network segment with your video recorder.
- Ensure the network connection is valid and correct.

#### Steps

- Go to **Configuration** → **Camera** → **Camera**.
- Click .
- Click **Yes** to confirm.
- Select the camera upgrade firmware from your storage device.
- Click **Upgrade** to start upgrading. The camera will restarted automatically after upgrade completed.

### Configure Advanced Camera Parameters

You can configure advanced camera parameters like camera IP address, camera password, etc.

#### Before You Start

- Ensure your network camera is on the same network segment with your video recorder.
- Ensure the network connection is valid and correct.

#### Steps

- Go to **Configuration** → **Camera** → **Camera**.
- Click .
- Set camera parameters like IP address, camera password, etc.
- Click **Apply**.

### Add Network Camera Through PoE

The PoE interfaces enable the device to transfer electrical power and data to connected PoE cameras. And the PoE interface supports the Plug-and-Play function. Connectable PoE camera number varies with device models. If you disable a PoE interface, you can also use it to connect to



an online network camera.

### Add PoE Camera

#### Steps

1. Go to **Configuration** → **Camera** → **Camera** → **PoE Settings**.
2. Enable or disable long network cable mode by selecting **Long Distance** or **Short Distance**.

#### Long Distance

Long-distance (100 to 300 meters) network transmissions via PoE interface.

#### Short Distance

Short-distance (< 100 meters) network transmission via PoE interface.



#### Note

- The PoE ports are enabled with the short distance mode by default.
  - The bandwidth of IP camera connected to the PoE via long network cable (100 to 300 meters) cannot exceed 6 Mbps.
  - The allowed max. long network cable may be less than 300 meters depending on different IP camera models and cable materials.
  - When the transmission distance reaches 100 to 250 meters, you must use the CAT5e or CAT6 network cable to connect with the PoE interface.
  - When the transmission distance reaches 250 to 300 meters, you must use the CAT6 network cable to connect with the PoE interface.
-

| Actual power: 3.5W. |                                     | Remaining power: 146.5W.                        |                | 2%           |  |
|---------------------|-------------------------------------|-------------------------------------------------|----------------|--------------|--|
| Channel No. ↕       | <input type="radio"/> Long Distance | <input checked="" type="radio"/> Short Distance | Channel Status | Actual Power |  |
| D1                  | <input type="radio"/>               | <input checked="" type="radio"/>                | Connected      | 3.5          |  |
| D2                  | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D3                  | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D4                  | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D5                  | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D6                  | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D7                  | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D8                  | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D9                  | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D10                 | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D11                 | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D12                 | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D13                 | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D14                 | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |
| D15                 | <input type="radio"/>               | <input checked="" type="radio"/>                | Disconnected   | 0.0          |  |

**Figure 6-15 Add PoE Camera**

3. Click **Apply**.
4. Connect PoE cameras to your device PoE interfaces with network cables.

## What to do next

The connected PoE camera will be displayed in **Configuration → Camera → Camera → IP Channel**. You can click its status to view live image.

## Add Non-PoE Network Camera

You can use the PoE channel resource to connect a non-PoE network camera.

### Steps

1. Go to **Configuration → Camera → Camera → IP Channel**.
2. Click  of a channel with no linked network camera.
3. Select **Adding Method** as **Manual**.

### Plug-and-Play

The camera is physically connected to the PoE interface. You can click  in the added device list to edit its parameters.

### Manual

Add IP camera without physical connection via network cable.

4. Set other parameters, such as user name, password, and IP address.

## Configure Channel Type

You can disable a PoE channel to additionally increase a normal IP channel resource.

Go to **Configuration** → **Camera** → **Camera** → **PoE Binding Configuration**, and set the PoE channel as your desire.

| Enable                              | Channel No. |
|-------------------------------------|-------------|
| <input checked="" type="checkbox"/> | D1          |
| <input checked="" type="checkbox"/> | D2          |
| <input type="checkbox"/>            | D3          |
| <input type="checkbox"/>            | D4          |
| <input type="checkbox"/>            | D5          |
| <input type="checkbox"/>            | D6          |
| <input type="checkbox"/>            | D7          |
| <input type="checkbox"/>            | D8          |
| <input type="checkbox"/>            | D9          |
| <input type="checkbox"/>            | D10         |
| <input type="checkbox"/>            | D11         |
| <input type="checkbox"/>            | D12         |
| <input type="checkbox"/>            | D13         |
| <input type="checkbox"/>            | D14         |
| <input type="checkbox"/>            | D15         |
| <input type="checkbox"/>            | D16         |

Apply

Figure 6-16 PoE Binding Configuration

## Sort Channel Order

Go to **Configuration** → **Camera** → **Camera**. Refer to [Sort Channel Order](#) for details.

## Import/Export IP Camera Configuration File

The information of added network camera can be generated into an excel file and exported to the local device for backup, including the IP address, port, password of admin, etc. And the exported file can be edited on your computer, like adding or deleting the content, and copy the setting to other devices by importing the excel file to it.

### Before You Start

Connect a backup device, such as a USB flash drive, to your video recorder.

### Steps

1. Go to **Configuration** → **Camera** → **Camera**.
2. Click **More**.
3. Click **Export/Import** to export/import configuration files to the connected backup device.
4. Set the storage device and folder path.

5. Click **Export/Import**.

### What to do next

After the importing process is completed, you must restart the video recorder.

## Advanced Settings

### Steps

1. Go to **Configuration** → **Camera** → **Camera**.
2. Click **More**.
3. Configure the parameters as your desire.

### H.265 Auto Switch Configuration

If you enable the option, the device will automatically switch to H.265 stream for the network camera (which supports H.265 video format) for the initial access.

### Upgrade

Upgrade the added network cameras.

### Export/Import

The information of added network camera can be generated into an excel file and exported to the local device for backup, including the IP address, port, password of admin, etc. And the exported file can be edited on your computer, like adding or deleting the content, and copying the settings to other devices by importing the excel file to it.

### Protocol

To connect the network cameras which are not configured with the standard protocols, you can configure the customized protocols for them. The system provides 16 customized protocols.

### Camera Activation Password Settings

Change the default password for activating and adding network cameras. For network cameras that are already connected, you can choose to change their passwords to this one in the following pop-up window.

### Batch Configuration

The device can automatically synchronize time of the selected network cameras.

## 6.3.2 Display Settings

Configure the OSD (On-Screen Display), image settings, exposure settings, day/night switch settings, etc.

### Steps

1. Go to **Configuration** → **Camera** → **Display**.
2. Set **Camera**.

### 3. Configure parameters as your desire.

#### OSD Settings

Configure the OSD (On-screen Display) settings for the camera, including date/time, camera name, etc.

#### Image Settings

Customize the image parameters including the brightness, contrast, and saturation for the live view and recording effect.

#### Exposure

Set the camera exposure time (1/10000 to 1 sec). A larger exposure value results in a brighter image.

#### Day/Night Switch

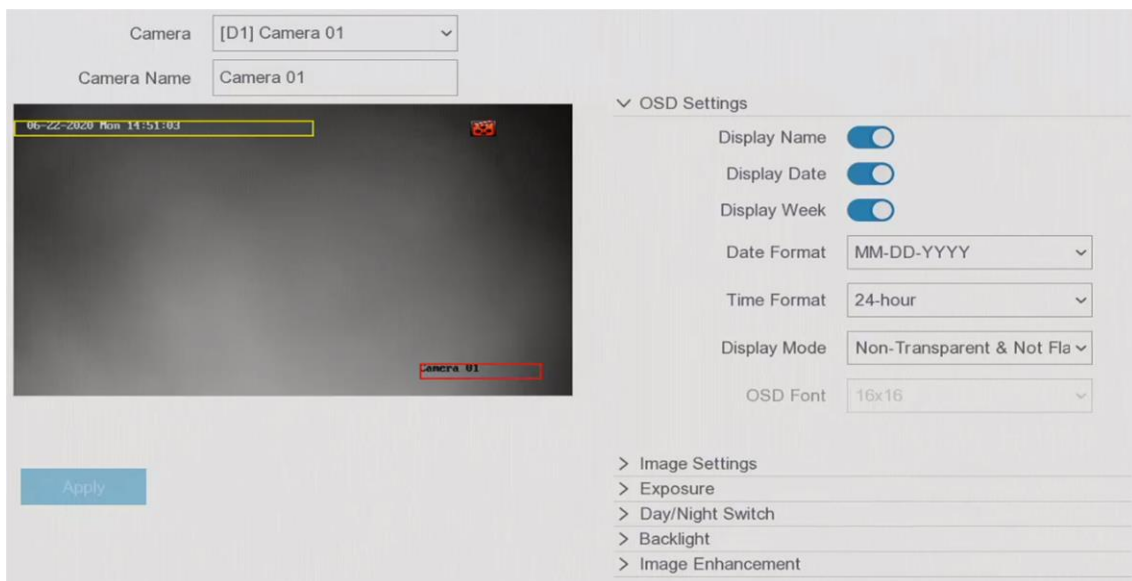
The camera can be set to day, night, or auto switch mode according to the surrounding illumination conditions.

#### Backlight

Set the camera's wide dynamic range (0 to 100). When the surrounding illumination and the object have large differences in brightness, you should set the WDR value.

#### Image Enhancement

For optimized image contrast enhancement.



**Figure 6-17 OSD**

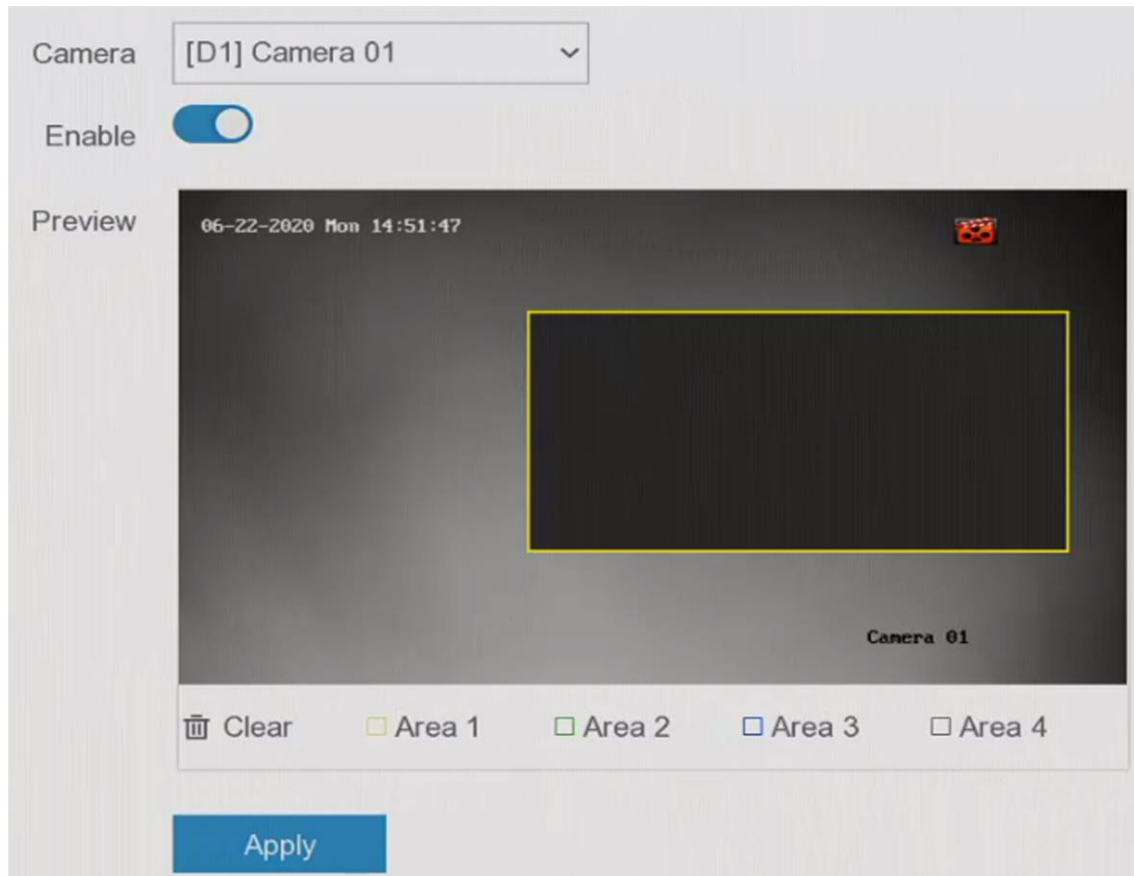
4. Drag the text frames on the preview window to adjust the OSD position.
5. Click **Apply**.

### 6.3.3 Privacy Mask

You are allowed to configure the privacy mask areas that cannot be viewed or recorded.

#### Steps

1. Go to **Configuration** → **Camera** → **Privacy Mask**.
2. Select **Camera**.
3. Turn on **Enable**.



**Figure 6-18 Privacy Mask**

4. Drag to draw an area on the window. The frames of the areas will be marked with different colors.

---

#### **Note**

Up to 4 privacy mask areas can be configured. The size of each area can be adjusted.

---

5. Click **Apply**.

## 6.4 Event Configuration

### 6.4.1 Normal Event

#### Motion Detection

Motion detection enables the video recorder to detect the moving objects in the monitored area and trigger alarms. Refer to [\*\*Motion Detection\*\*](#) for details.

#### Video Tampering

Trigger alarm when the lens is covered and take alarm response actions.

##### Steps

1. Go to **Configuration** → **Event** → **Normal Event** → **Video Tampering**.

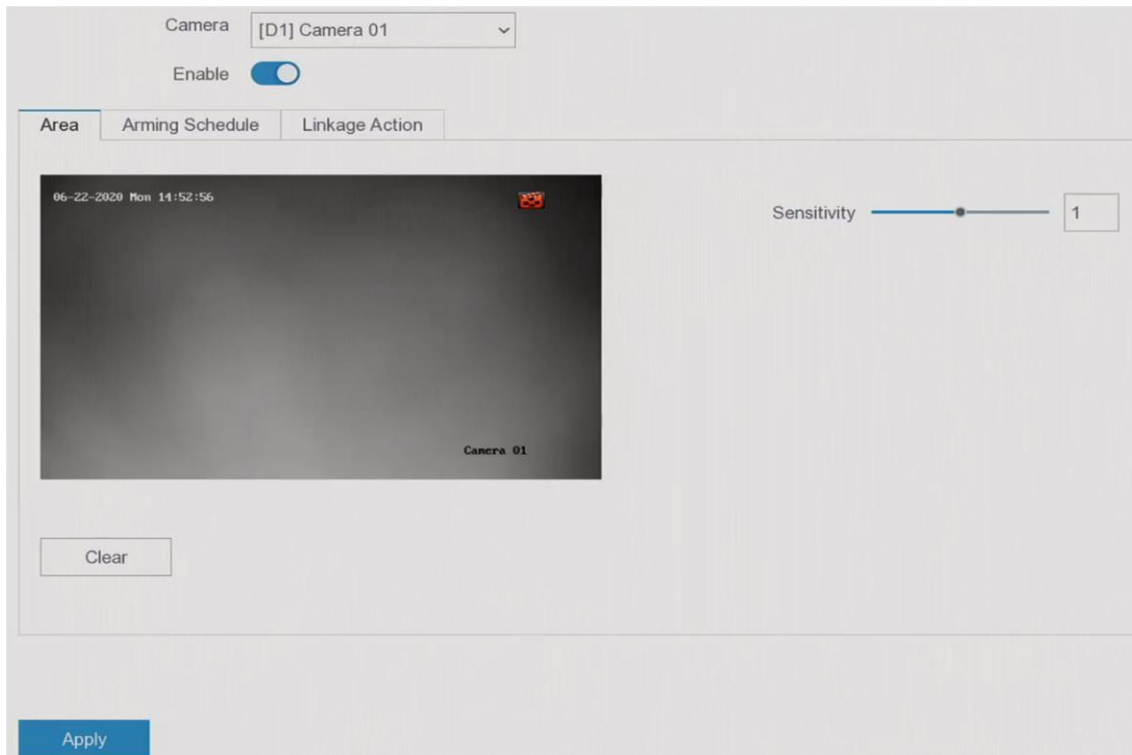


Figure 6-19 Video Tampering

2. Set **Camera**.
3. Turn on **Enable**.
4. Adjust **Sensitivity** as your desire. The higher the value is, the more easily the video tampering can be triggered.
5. Set the arming schedule. Refer to [\*\*Configure Arming Schedule\*\*](#) for details.
6. Set the linkage actions. Refer to [\*\*Configure Alarm Linkage Action\*\*](#) for details.

- Click **Apply**.

## Video Loss

Detect video loss of a camera and take alarm response actions.

### Steps

- Go to **Configuration** → **Event** → **Normal Event** → **Video Loss**.
- Set **Camera**.
- Turn on **Enable**.
- Set the arming schedule. Refer to [Configure Arming Schedule](#) for details.
- Set the linkage actions. Refer to [Configure Alarm Linkage Action](#) for details.
- Click **Apply**.

## Alarm Input

Set linkage actions for an external sensor alarm.

### Steps

- Go to **Configuration** → **Event** → **Normal Event** → **Alarm Input**.

| Alarm Input No. | Alarm Name | Alarm Type | Enable | Operation |
|-----------------|------------|------------|--------|-----------|
| 1               |            | N.O        | Yes    |           |
| 2               |            | N.O        | No     |           |
| 3               |            | N.O        | No     |           |
| 4               |            | N.O        | No     |           |
| 5               |            | N.O        | No     |           |
| 6               |            | N.O        | No     |           |
| 7               |            | N.O        | No     |           |

Figure 6-20 Alarm Input

### Note

Local alarm input: Local alarm input is triggered by the external device that connected to the video recorder's terminal block.

- Click of a desired alarm input.

Alarm Input No.

Type

N.O

Alarm Name

Settings
☐ Nonuse
☒ Input

Figure 6-21 Edit Alarm Input

- Customize **Alarm Name**.
- Set alarm type as **N.O** (normally open) or **N.C** (normally closed).
- Set **Settings** as **Input** to enable the function.



## Note

If you set **Settings** as **Nonuse**, the alarm input will be disabled. If you set **Settings** as **One-Key Disarmig**, the selected linkage method(s) of the alarm input will be disabled.

- Set the arming schedule. Refer to [Configure Arming Schedule](#) for details.
- Set the linkage actions. Refer to [Configure Alarm Linkage Action](#) for details.
- Click **Apply**.

## Alarm Output

Trigger an alarm output when an alarm is triggered.

### Steps

- Go to **Configuration** → **Event** → **Normal Event** → **Alarm Output**.

| Alarm Output No. | Alarm Name | Dwell Time | Operation |
|------------------|------------|------------|-----------|
| 1                |            | 5s         |           |
| 2                |            | 5s         |           |

Figure 6-22 Alarm Output

- Click of a desired alarm output.
- Customize **Alarm Name**.
- Select **Dwell Time**.

Edit

Alarm Output No.
1

Dwell Time
5s

Alarm Name

Alarm Status
Close

Arming Schedule

Continuous
Clear

Edit
Clear All

|     |   |   |   |   |   |    |    |    |    |    |    |    |    |
|-----|---|---|---|---|---|----|----|----|----|----|----|----|----|
|     | 0 | 2 | 4 | 6 | 8 | 10 | 12 | 14 | 16 | 18 | 20 | 22 | 24 |
| Mon |   |   |   |   |   |    |    |    |    |    |    |    |    |
| Tue |   |   |   |   |   |    |    |    |    |    |    |    |    |
| Wed |   |   |   |   |   |    |    |    |    |    |    |    |    |
| Thu |   |   |   |   |   |    |    |    |    |    |    |    |    |
| Fri |   |   |   |   |   |    |    |    |    |    |    |    |    |
| Sat |   |   |   |   |   |    |    |    |    |    |    |    |    |
| Sun |   |   |   |   |   |    |    |    |    |    |    |    |    |

Copy to

Trigger

Apply

Figure 6-23 Edit Alarm Output

- Set **Settings** as **Input** to enable the function.
- Set the arming schedule. Refer to [Configure Arming Schedule](#) for details.
- Click **Apply**.

## Exception

Exception events can be configured to take the event hint in the live view window and trigger alarm outputs and linkage actions.

### Steps

1. Go to **Configuration** → **Event** → **Normal Event** → **Exception**.
2. Configure event hint. When the set events occur, you will receive hints in alarm center.
  - 1) Enable **Event Hint**.
  - 2) Select events to hint. Choose from:
    - Click  of **Event Hint Configuration** to select events.
    - Click  in the upper-right corner of local menu to enter alarm center to select events.
3. Select **Exception Type** to set its linkage actions.

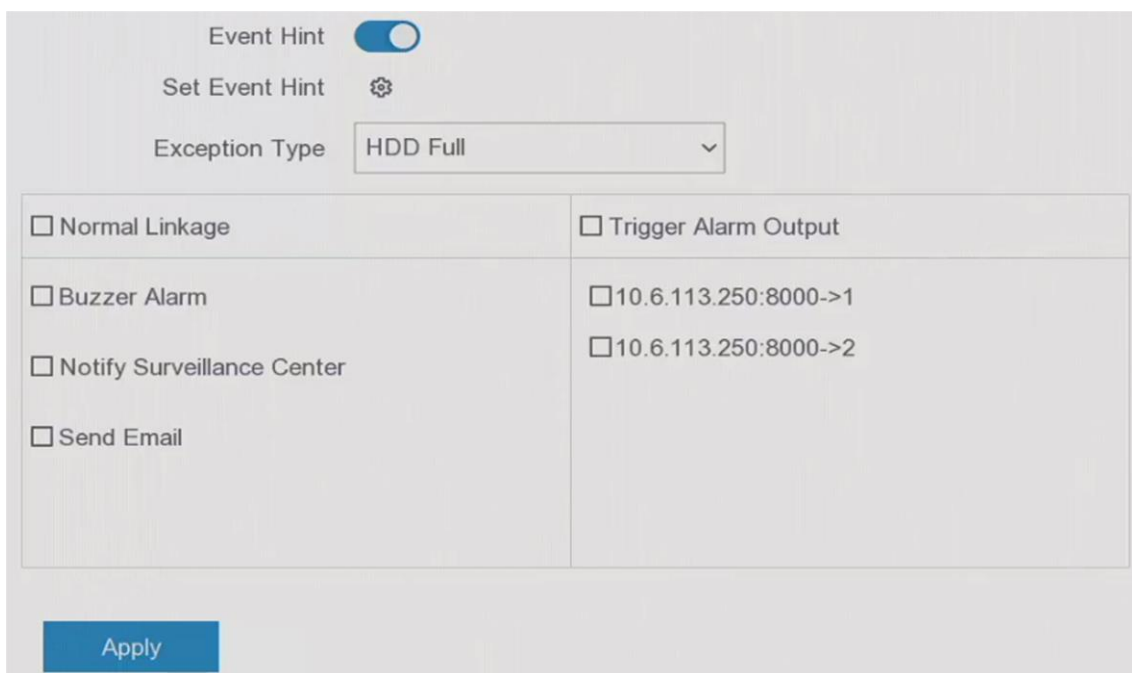


Figure 6-24 Exceptions

4. Set the arming schedule. Refer to [\*\*Configure Arming Schedule\*\*](#) for details.
5. Click **Apply**.

## 6.4.2 Perimeter Protection

Perimeter protection includes line crossing detection, intrusion detection, region entrance

detection, and region exiting detection.

---

### **Note**

Perimeter protection is only available for certain device models or camera models.

---

## Line Crossing Detection

Line crossing detection detects people, vehicles, and objects crossing a set virtual line. The detection direction can be set as bidirectional, from left to right or from right to left.

### Steps

1. Go to **Configuration** → **Event** → **Smart Event** → **Line Crossing**.
2. Set **Camera**.
3. Turn on **Enable**.
4. Optional: Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Set **Arming Area**. Up to 4 arming areas are selectable.
  - 2) Set **Direction** as **A<->B**, **A->B**, or **A<-B**.

#### **A<->B**

Only the arrow on the B side shows. An object crossing a configured line in both directions can be detected and trigger alarms.

#### **A->B**

Only an object crossing the configured line from the A side to the B side can be detected.

#### **B->A**

Only an object crossing the configured line from the B side to the A side can be detected.

- 3) Optional: Set **Target Detection** as **Human** or **Vehicle** to discard alarms which are not triggered by human body or vehicle.

---

### **Note**

This function is only available for certain models.

---

- 4) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
6. Set the arming schedule. Refer to [Configure Arming Schedule](#) for details.
7. Set the linkage actions. Refer to [Configure Alarm Linkage Action](#) for details.
8. Click **Apply**.

## Intrusion Detection

Intrusion detection function detects people, vehicles, or objects that enter and loiter in a pre-

defined virtual region.

### Steps

1. Go to **Configuration** → **Event** → **Smart Event** → **Intrusion**.
2. Set **Camera**.
3. Turn on **Enable**.
4. Optional: Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Set **Arming Area**. Up to 4 arming areas are selectable.
  - 2) Adjust **Time Threshold** and **Sensitivity**.

#### Sensitivity

The size of the object that can trigger the alarm. The higher the value is, the more easily the detection alarm will be triggered. Its range is [1-100].

#### Time Threshold

Range [1s-10s], the threshold for the time of the object loitering in the region. When the duration of the object in the defined detection area is longer than the set time, the alarm will be triggered.

- 3) Optional: Set **Target Detection** as **Human** or **Vehicle** to discard alarms which are not triggered by human body or vehicle.

---

#### Note

This function is only available for certain models.

---

- 4) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
6. Set the arming schedule. Refer to **Configure Arming Schedule** for details.
7. Set the linkage actions. Refer to **Configure Alarm Linkage Action** for details.
8. Click **Apply**.

## Region Entrance Detection

Region entrance detection function detects people, vehicles or other objects which enter a pre-defined virtual region from the outside place, and some certain actions can be taken when the alarm is triggered.

### Steps

1. Go to **Configuration** → **Event** → **Smart Event** → **Region Entrance**.
2. Set **Camera**.
3. Turn on **Enable**.
4. Optional: Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Set **Arming Area**. Up to 4 arming areas are selectable.

- 2) Adjust **Sensitivity**. **Sensitivity**: Range [0-100]. The higher the value is, the more easily the detection alarm can be triggered.
- 3) Optional: Set **Target Detection** as **Human** or **Vehicle** to discard alarms which are not triggered by human body or vehicle.

---

### **Note**

This function is only available for certain models.

---

- 4) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
6. Set the arming schedule. Refer to [\*\*Configure Arming Schedule\*\*](#) for details.
7. Set the linkage actions. Refer to [\*\*Configure Alarm Linkage Action\*\*](#) for details.
8. Click **Apply**.

## Region Exiting Detection

Region exiting detection function detects people, vehicles or other objects which exit from a pre-defined virtual region, and some certain actions can be taken when the alarm is triggered.

### Steps

1. Go to **Configuration** → **Event** → **Smart Event** → **Region Exiting**.
2. Set **Camera**.
3. Turn on **Enable**.
4. Optional: Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Set **Arming Area**. Up to 4 arming areas are selectable.
  - 2) Adjust **Sensitivity**. **Sensitivity**: Range [0-100]. The higher the value is, the more easily the detection alarm can be triggered.
  - 3) Optional: Set **Target Detection** as **Human** or **Vehicle** to discard alarms which are not triggered by human body or vehicle.

---

### **Note**

This function is only available for certain models.

---

- 4) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
6. Set the arming schedule. Refer to [\*\*Configure Arming Schedule\*\*](#) for details.
7. Set the linkage actions. Refer to [\*\*Configure Alarm Linkage Action\*\*](#) for details.
8. Click **Apply**.

### 6.4.3 Other Events

#### Thermal Camera Detection

The device supports the event detection modes of thermal network cameras: fire detection, temperature detection, etc. You can configure the arming schedule and linkage actions of the selected event.

##### Before You Start

Add a thermal network camera to your device and make sure the camera is activated.

##### Steps

1. Go to **Configuration** → **Event** → **Other Events**.
2. Select a thermal camera detection event.
3. Set **Camera**.
4. Set the arming schedule. Refer to [Configure Arming Schedule](#) for details.
5. Set the linkage actions. Refer to [Configure Alarm Linkage Action](#) for details.
6. Click **Apply**.

### 6.4.4 Configure Arming Schedule

##### Steps

1. Click **Arming Schedule**.
2. Choose one day of a week and set the time segment. Up to eight time periods can be set within each day.



Time periods shall not be repeated or overlapped.

---

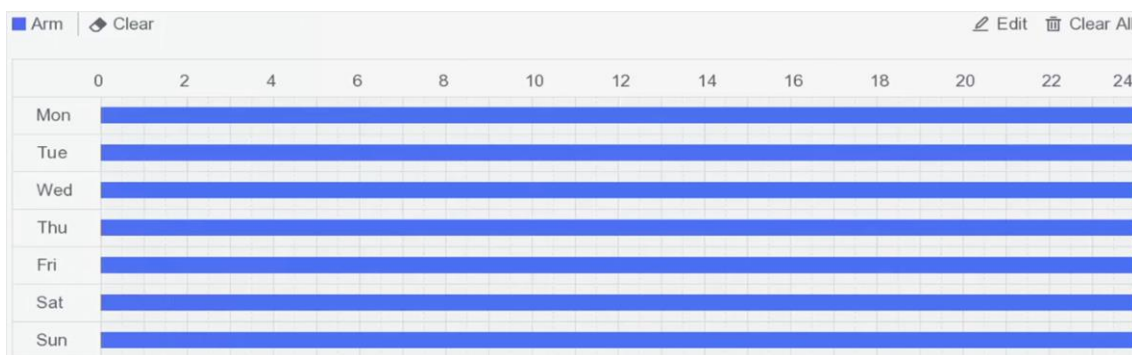


Figure 6-25 Set Arming Schedule

3. Click **Apply**.

## 6.4.5 Configure Alarm Linkage Action

### Configure Alarm Pop-up Window

When an alarm is triggered, the local monitor displays in full screen the video image from the alarming channel configured for full screen monitoring. And when the alarm is triggered simultaneously in several channels, you must configure the auto-switch dwell time.

#### Steps

1. Go to **Configuration** → **System** → **Live View** → **General**.
2. Set the event output and dwell time.

#### Alarm Pop-up Output

Select the output to show event video.

#### Alarm Pop-up Delay

Set the time in seconds to show alarm event image. If alarms are triggered simultaneously in several channels, their full-screen images will be switched at an interval of 10 seconds (default dwell time).

3. Click **Linkage Action** of the alarm detection.
4. Select **Alarm Pop-up Window** alarm linkage action.
5. Select the channel(s) in Trigger Channel settings you want to make full screen monitoring.



#### Note

Auto-switch will terminate once the alarm stops and back to the live view interface.

---

### Configure Buzzer Alarm

The audio warning enables the video recorder to trigger an audible beep when an alarm is detected.

#### Steps

1. Go to **Configuration** → **System** → **Live View** → **General**.
2. Turn on **Audio**, and set **Volume**.
3. Go to **Linkage Action** interface of the alarm detection.
4. Select **Buzzer Alarm** linkage action.

### Notify Surveillance Center

The video recorder can send an exception or alarm signal to the remote alarm host when an event occurs. The alarm host refers to the computer installed with client software (e.g., iVMS-4200,

iVMS-5200).

### Steps

1. Go to **Configuration** → **Network** → **General** → **More Settings**.
2. Set **Alarm Host IP** and **Alarm Host Port**.
3. Go to Linkage Action interface of the alarm detection.
4. Select **Notify Surveillance Center**.

### Configure Email Linkage

The video recorder can send an email with alarm information to a user or users when an alarm is detected.

### Steps

1. Go to **Configuration** → **Network** → **Email**.
2. Configure the settings.
3. Go to Linkage Action interface of the alarm detection.
4. Select **Send Email** as alarm linkage action.

### Trigger Alarm Output

The alarm output can be triggered by the normal and smart events.

### Steps

1. Go to **Linkage Action** interface of the alarm input or event detection.
2. Click **Trigger Alarm Output**.
3. Select the alarm outputs to trigger.
4. Go to **Configuration** → **Event** → **Normal Event** → **Alarm Output**.
5. Select an alarm output item from the list. Refer to **Alarm Output** for details.

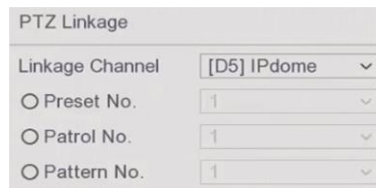
### Configure PTZ Linkage

Video recorder can trigger the PTZ actions (e.g., call preset/patrol/pattern) when the alarm event, or VCA detection events occur.

### Steps

1. Go to **Linkage Action** interface of the alarm input or VCA detection.
2. Select **PTZ Linkage**.
3. Select the camera to perform the PTZ actions.
4. Select the preset/patrol/pattern No. to call when the alarm events occur.





| PTZ Linkage                       |             |
|-----------------------------------|-------------|
| Linkage Channel                   | [D5] IPdome |
| <input type="radio"/> Preset No.  | 1           |
| <input type="radio"/> Patrol No.  | 1           |
| <input type="radio"/> Pattern No. | 1           |

**Figure 6-26 PTZ Linkage**

---

### **Note**

You can set one PTZ type only for the linkage action each time.

---

## Configure Audio and Light Alarm Linkage

For certain network cameras, you can set the alarm linkage action as audio alarm or light alarm.

### Before You Start

- Ensure your camera supports audio and light alarm linkage.
- Ensure the audio output and volume are properly configured.

### Steps

1. Click **Linkage Action**.
2. Select audio or light as your desire.
3. Click **Apply**.

---

### **Note**

If you require to set audio and light parameters, please log into the network camera via web browser to configure them.

---

## 6.5 Recording Management

### 6.5.1 Configure Recording Schedule

Video recorder will automatically start/stop recording according to the configured schedule.

### Configure Continuous Recording

#### Steps

1. Go to **Configuration** → **Record** → **Parameter**.
2. Set the continuous main stream/sub-stream recording parameters for the camera.
3. Go to **Configuration** → **Record** → **Schedule**.
4. Select recording type as **Continuous**.

## Configure Event Recording

You can configure the recording triggered by the normal event or smart event.

### Steps

1. Go to **Configuration** → **Event**.
2. Configure the event detection and select the cameras to trigger the recording when event occurs.
3. Go to **Configuration** → **Record** → **Parameter**.
4. Set the continuous main stream/sub-stream recording parameters for the camera.
5. Go to **Configuration** → **Record** → **Schedule**.
6. Select recording type as **Event**.

## Edit Schedule

### Steps

1. Go to **Configuration** → **Record** → **Schedule**.

Camera No. [D1] Camera 01

Enable ☒

Continuous Event Clear

Edit Clear All

|     | 0          | 2 | 4 | 6 | 8 | 10 | 12 | 14 | 16 | 18 | 20 | 22 | 24 |
|-----|------------|---|---|---|---|----|----|----|----|----|----|----|----|
| Mon | [Blue bar] |   |   |   |   |    |    |    |    |    |    |    |    |
| Tue | [Blue bar] |   |   |   |   |    |    |    |    |    |    |    |    |
| Wed | [Blue bar] |   |   |   |   |    |    |    |    |    |    |    |    |
| Thu | [Blue bar] |   |   |   |   |    |    |    |    |    |    |    |    |
| Fri | [Blue bar] |   |   |   |   |    |    |    |    |    |    |    |    |
| Sat | [Blue bar] |   |   |   |   |    |    |    |    |    |    |    |    |
| Sun | [Blue bar] |   |   |   |   |    |    |    |    |    |    |    |    |

Advanced>>

Apply Copy to

Figure 6-27 Recording Schedule

### Continuous

Continuous recording.

### Event

Recording triggered by all event triggered alarms.

2. Select a camera in **Camera No**.
3. Turn on **Enable**.
4. Configure the recording schedule.
  - 1) Click **Edit**.
  - 2) Select a day to configure in **Weekday**.

- 3) To set an all-day recording schedule, check **All Day** and select schedule **Type**.
- 4) To set other schedules, uncheck **All Day** and set **Start/End time** and schedule **Type**.

---

### **Note**

Up to 8 periods can be configured for each day. And the time periods cannot be overlapped with each other.

---

- 5) Click **OK** to save the settings and go back to upper level menu.

---

### **Note**

You can also select schedule type as **Continuous** or **Event**, and drag the cursor on the desired period to draw a colored bar.

---

5. Click **Advanced** to set advanced parameters.

#### **Record Audio**

Audio will be record to the video file.

#### **Pre-Record**

The time you set to record before the scheduled time or event. For example, when an alarm triggers the recording at 10:00, and if you set the pre-record time as 5 seconds, the camera records at 9:59:55.

#### **Post-Record**

The time you set to record after the event or the scheduled time. For example, when an alarm triggered recording ends at 11:00, and if you set the post-record time as 5 seconds, it records till 11:00:05.

#### **Stream Type**

Main stream and sub-stream are selectable for recording. When you select sub-stream, you can record for a longer time with the same storage space.

#### **Video/Picture Expired Time**

The expired time is period for a recorded file to be kept in the HDD. When the deadline is reached, the file will be deleted. If you set the expired time to 0, the file will not be deleted. The actual keeping time for the file should be determined by the capacity of the HDD.



**Figure 6-28 Advanced Parameters**

6. Click **OK** to save the advanced settings.
7. Click **Apply**.

## 6.5.2 Configure Recording Parameter

### Steps

1. Go to **Configuration** → **Record** → **Parameter** to configure camera main stream and sub-stream parameters.
2. Configure recording parameters.

### Main Stream

Main stream refers to the primary stream that affects data recorded to the hard disk drive and will directly determine your video quality and image size. Comparing with the sub-stream, the main stream provides a higher quality video with higher resolution and frame rate.

### Sub-Stream

Sub-stream is a second codec that runs alongside the mainstream. It allows you to reduce the outgoing internet bandwidth without sacrificing your direct recording quality. Sub-stream is often exclusively used by smartphone applications to view live video. Users with limited internet speeds may benefit most from this setting.

### Frame Rate

Frame rate refers to how many frames are captured each second. A higher frame rate is advantageous when there is movement in the video stream, as it maintains image quality throughout.

### Resolution

Image resolution is a measure of how much detail a digital image can hold: the greater the resolution, the greater the level of detail. Resolution can be specified as the number of pixel-

columns (width) by the number of pixel-rows (height), for example, 1024 × 768.

### Bitrate

The bit rate (in Kbit/s or Mbit/s) is often referred to as speed, but actually defines the number of bits/time unit and not distance/time unit.

### Enable H.264+/Enable H.265+

The H.264+/H.265+ mode helps to ensure the high video quality with a lowered bitrate. It can effectively reduce the need of bandwidth and HDD storage space.

### Enable Low Bitrate Mode

In order to save device bandwidth or memory, the device would automatically adjust camera video main stream bitrate according to your network condition.



### Note

Low bitrate mode is only available for certain camera models. If your camera supports this function, it would be enabled by default.

---

3. Click **Apply**.

## 6.5.3 Storage Device

### Initialize HDD

If it is the first time you use your HDD, please initialize it after it is installed.

#### Before You Start

Install at least an HDD to your video recorder.

#### Steps

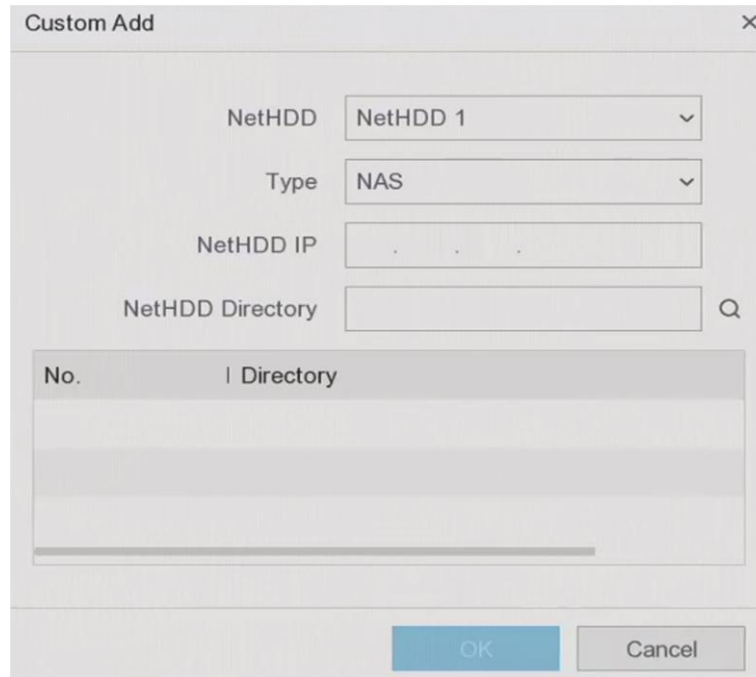
1. Go to **Configuration** → **Record** → **Storage**.
2. Select an HDD.
3. Click **Init**.

### Add Network Disk

You can add the allocated NAS or IP SAN disk to the video recorder, and use it as a network HDD.

#### Steps

1. Go to **Configuration** → **Record** → **Storage**.
2. Click **Add**.
3. Set **NetHDD**.
4. Set **Type** as **NAS** or **IPSAN**.
5. Enter NetHDD IP address.
6. Click  to search the available disks.



**Figure 6-29 Add NetHDD**

7. Select NAS disk from the list, or manually enter the directory in **NetHDD Directory**.
8. Click **OK**.

---

### **Note**

Up to 8 TB storage capacity is allowed for each network disk.

---

### **Result**

The added network disks will be displayed in the storage device list.

## **6.5.4 Configure Storage Mode**

### **Configure HDD Groups**

Multiple HDDs can be managed in groups. Video from specified channels can be recorded onto a particular HDD group through HDD settings.

### **Steps**

---

### **Note**

This function is only available for certain models.

---

1. Go to **Configuration** → **Record** → **Storage Mode**.
2. Select **Mode** as **Group**.

3. Select a group number.
4. Select IP cameras to record on the HDD group.

The screenshot shows the 'Group' configuration mode. At the top, there are three radio buttons: 'Mode', 'Quota', and 'Group' (which is selected). Below them is a dropdown menu labeled 'Record on HDD Group' with the value '1' selected. Underneath is a grid of checkboxes for selecting cameras. The first column is labeled 'IP Camera' and has a checked box. The next two columns are labeled 'D1' through 'D16' and also have checked boxes. At the bottom left of the form is a blue 'Apply' button.

**Figure 6-30 Group**

5. Click **Apply**.
6. Restart the video recorder to activate the new storage mode settings.
7. After restart, go to **Configuration** → **Record** → **Storage**.
8. Click  of desired HDD to set the group.
9. Select a group number for the current HDD.
10. Click **OK**.

---

### **Note**

Regroup the cameras for HDD if the HDD group number is changed.

---

## Configure HDD Quota

Each camera can be configured with an allocated quota for storing videos.

### Steps

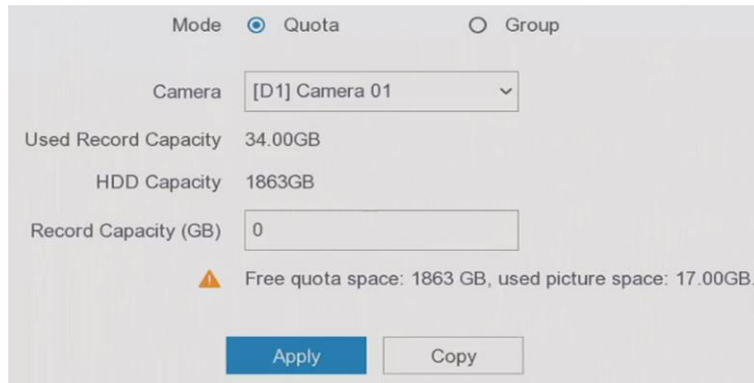
---

### **Note**

This function is only available for certain models.

---

1. Go to **Configuration** → **Record** → **Storage Mode**.
2. Set **Mode** as **Quota**.
3. Select a camera to set quota in **Camera**.
4. Enter the storage capacity in **Record Capacity**.



**Figure 6-31 Quota**

---

### **Note**

When the quota capacity is set to 0, all cameras will use the total capacity of HDD for videos and pictures.

---

5. Click **Apply**.
6. Restart the video recorder to activate the new settings.

## 6.5.5 Advanced Settings

### Steps

1. Go to **Configuration** → **Record** → **Advanced**.
2. Configure the parameters as your desire.

#### Overwrite

- Disable: When the HDD is full, video recorder will stop writing.
- Enable: When hard drive is full, video record will continue to write new files by deleting the oldest files.

#### Enable HDD Sleeping

HDDs which are free of working for a long time will turn into sleep status.

#### Save Camera VCA Data

Camera VCA data will be saved so that you can search it.

#### Alarm Storage

When the HDD free space is not enough, you can disable it to save space, but your device will stop storing alarm information.

#### Picture Storage

When the HDD free space is not enough, you can disable it to save space, but your device will stop storing pictures.



## Chapter 7 Maintenance

### 7.1 Restore Default

#### Steps

1. Click  at the upper-right corner.
2. Select the restoring type.

#### Simple Restore

Restore all parameters, except the network (including IP address, subnet mask, gateway, MTU, NIC working mode, default route, server port, etc.) and user account parameters, to the factory default settings.

#### Factory Defaults

Restore all parameters to the factory default settings.

#### Restore to Inactive

Restore the device to the inactive status, and leave all settings unchanged except restoring user accounts.

3. Click **Yes**. The device will reboot automatically.

### 7.2 Search Log

The operation, alarm, exception and information of video recorder can be stored in logs, which can be viewed and exported at any time.

#### Steps

1. Click  at the upper-right corner.
2. Click **More**.
3. Click **Log Information**.
4. Set the search conditions.
5. Click **Search**.

### 7.3 System Service

#### Steps

1. Click  at the upper-right corner.
2. Click **More**.
3. Click **System Service**.

4. Configure the parameters as your desire.

### RTSP

You can specifically secure the stream data of live view by setting the RTSP authentication.

### RTSP Authentication

Two authentication types are selectable, if you select **digest**, only the request with digest authentication can access the video stream by the RTSP protocol via the IP address. For security reasons, it is recommended to select **digest** as the authentication type.

### ISAPI

ISAPI (Internet Server Application Programming Interface) is an open protocol based on HTTP, which can realize the communication between the system devices (e.g., network camera, NVR, etc.). The video recorder is used as a server, the system can find and connect the video recorder.

### HTTP

The admin user account can disable the HTTP service from the GUI or the web browser. After the HTTP is disabled, all the related services, including ISAPI and ONVIF, will terminate as well.

### HTTP Authentication

If you need to enable the HTTP service, you can set the HTTP authentication to enhance the access security. Two authentication types are selectable. For security reasons, it is recommended to select **digest** as the authentication type.

### Camera Added Detection

The function detects the network camera status. If the network camera has been added by another video recorder, the network camera status will show as  in **Online Device** list.

5. Click **Apply**.

## 7.4 Upgrade

---

### Warning

Do not shutdown or turn off the power during upgrade.

---

### 7.4.1 Local Upgrade

#### Before You Start

Store the upgrade firmware to a backup device, and connect it to your device.

#### Steps

1. Click  at the upper-right corner.

2. Click .
3. Click **Local Upgrade**.
4. Select a backup device in **Device Name**.
5. Select the upgrade firmware.
6. Click **Upgrade**. Your device will reboot automatically.

### 7.4.2 Online Upgrade

Upgrade the device with the latest online firmware.

#### Before You Start

Ensure HiLookVision is enabled and properly configured. Refer to [\*\*HiLookVision\*\*](#) for details.

#### Steps

1. Click  at the upper-right corner.
2. Click .
3. Click **Online Upgrade**.
4. Download the latest firmware.

**Auto Download**      The will automatically check and download the latest firmware.

**Test Upgrade**      Click **Test Upgrade** to manually check and download the latest firmware.

5. Upgrade your device if a new firmware version is available. The device will reboot automatically.

## Chapter 8 Alarm

When events occur, you can view their details in alarm center.

### 8.1 Set Event Hint

Select the events to hint in alarm center.

#### Steps

1. Click  at the upper-right corner.
2. Set **Exception**, **Basic Event**, or **Smart Event** as your desire.

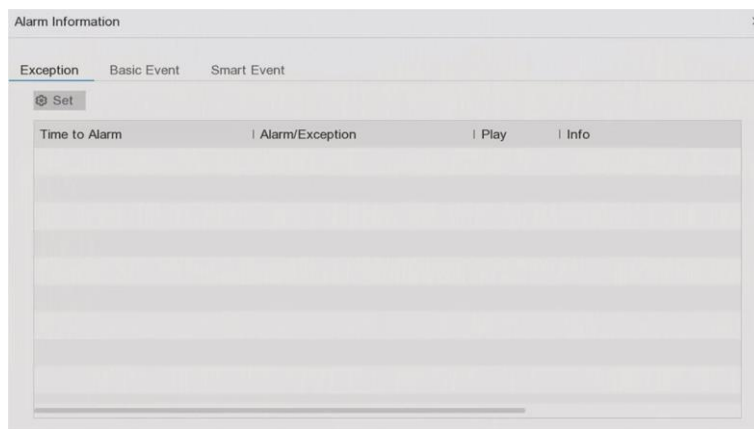


Figure 8-1 Alarm Center

3. Click  and select events to hint.
4. Click **OK**.

When the selected events occur, the alarm information will be displayed in  (locating at the upper-right corner of local menu).

### 8.2 View Alarm in Alarm Center

#### Steps

1. Click  at the upper-right corner of local menu.
2. Click **Exception**, **Basic Event**, or **Smart Event** to view as your desire.

## Chapter 9 Web Operation

### 9.1 Introduction

You can get access to the video recorder via web browser.

You may use one of the following listed web browsers: Internet Explorer 11.0, Apple Safari, Mozilla Firefox, and Google Chrome. The supported resolutions include 1024×768 and above.

For certain models, you will have to download a web component plug-in, and install it. Otherwise, a few functions would be unavailable. The download address is

<http://hikdownload.ys7.com/web/webplugin/windows/WebComponents/standard/WebComponents.exe>.

### 9.2 Login

You shall acknowledge that the use of the product with Internet access might be under network security risks. For avoidance of any network attacks and information leakage, please strengthen your own protection. If the product does not work properly, please contact with your dealer or the nearest service center.

#### Steps

1. Open web browser, input the IP address of the video recorder and then press **Enter**.

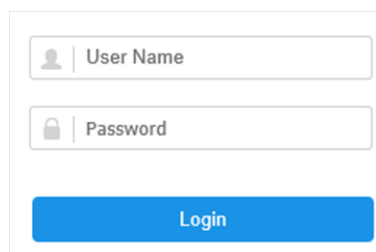
---

#### Note

If you have changed HTTP port, enter ***http://IP address:HTTP port*** in address bar. E.g., ***http: 192.168.1.64:81***.

---

2. Enter **user name** and **password** in the login interface.
3. Click **Login**.



The image shows a login interface with two input fields. The first field is labeled 'User Name' and has a person icon on the left. The second field is labeled 'Password' and has a lock icon on the left. Below these fields is a blue button labeled 'Login'.

**Figure 9-1 Login**

4. Follow the installation prompts to install the plug-in.

## Note

You may have to close the web browser to finish the installation of the plug-in.

## 9.3 Live View

After login, live view interface shows.

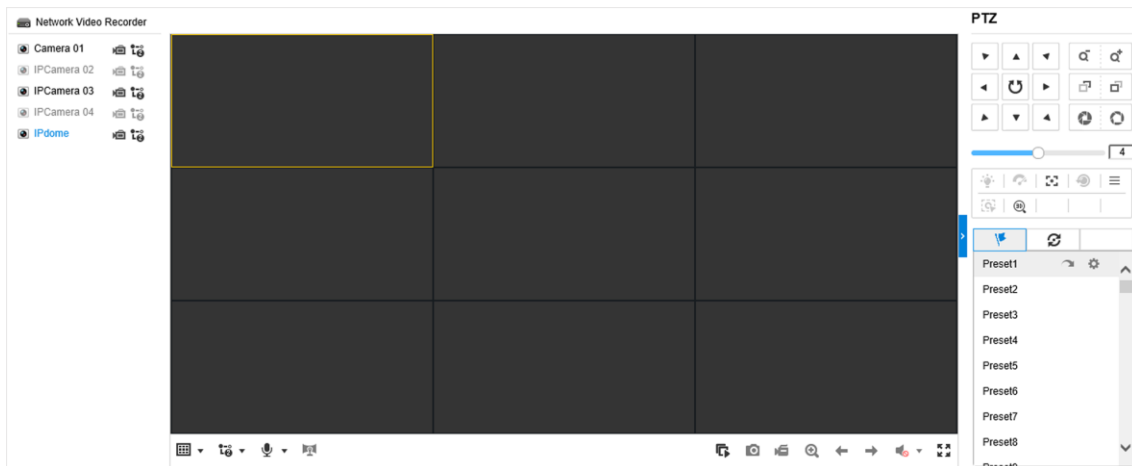


Figure 9-2 Live View

## 9.4 Playback

Click **Playback** to enter playback interface.



Figure 9-3 Playback

Local

System

Network

Video/Audio

Image

Event

Storage

VCA

Live View Parameters

Protocol

☒ TCP☐ UDP☐ MULTICAST

Stream Type

☒ Main Stream☐ Sub-Stream

Play Performance

☐ Shortest Delay☒ Balanced☐ Fluent

Rules

☐ Enable☒ Disable

POS/OSD Overlay

☐ Enable☒ Disable

Image Size

☒ Auto-fill☐ 4:3☐ 16:9

Auto Start Live View

☐ Yes☒ No

Image Format

☒ JPEG☐ BMP

Encryption Key

Record File Settings

Record File Size

☐ 256M☒ 512M☐ 1G

Save record files to

Browse

Save downloaded files to

Browse

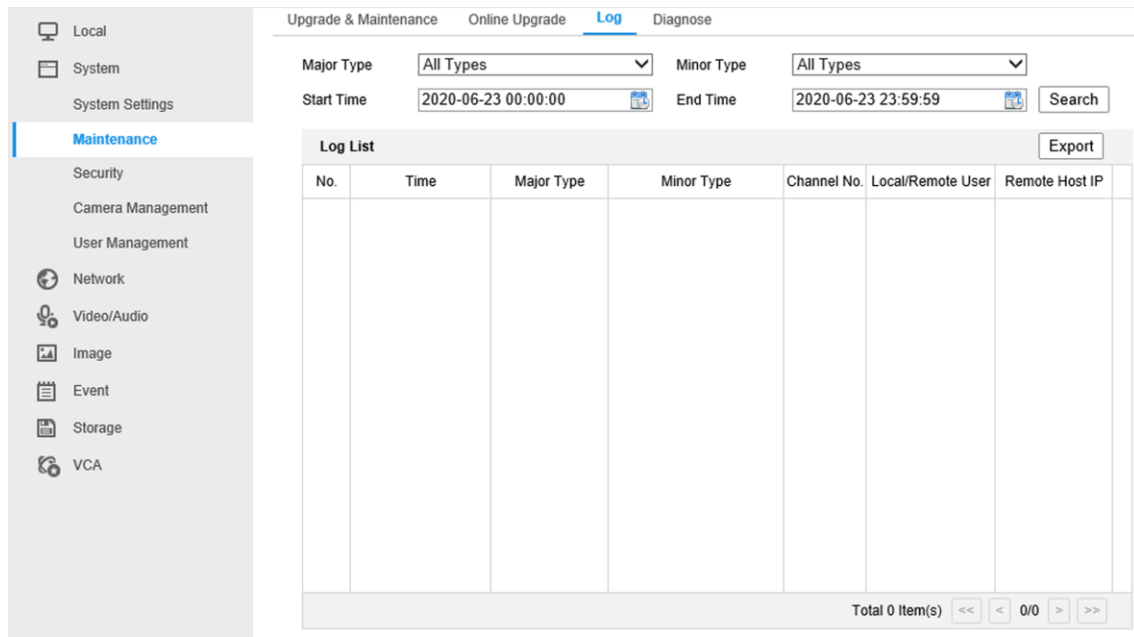
Picture and Clip Settings

Save snapshots in live view to

Browse

## 9.6 Log

1. Go to **Maintenance** → **System** → **Maintenance** → **Log**.
2. Set the search conditions.
3. Click **Search**.



**Figure 9-5 Log**



## Chapter 10 Appendix

### 10.1 Glossary

#### **Dual-Stream**

Dual-stream is a technology used to record high resolution video locally while transmitting a lower resolution stream over the network. The two streams are generated by the DVR, with the main stream having a maximum resolution of 1080P and the sub-stream having a maximum resolution of CIF.

#### **DVR**

Acronym for Digital Video Recorder. A DVR is device that is able to accept video signals from analog cameras, compress the signal and store it on its hard drives.

#### **HDD**

Acronym for Hard Disk Drive. A storage medium which stores digitally encoded data on platters with magnetic surfaces.

#### **DHCP**

Dynamic Host Configuration Protocol (DHCP) is a network application protocol used by devices (DHCP clients) to obtain configuration information for operation in an Internet Protocol network.

#### **HTTP**

Acronym for Hypertext Transfer Protocol. A protocol to transfer hypertext request and information between servers and browsers over a network.

#### **PPPoE**

PPPoE, Point-to-Point Protocol over Ethernet, is a network protocol for encapsulating Point-to-Point Protocol (PPP) frames inside Ethernet frames. It is used mainly with ADSL services where individual users connect to the ADSL transceiver (modem) over Ethernet and in plain Metro Ethernet networks.

#### **DDNS**

Dynamic DNS is a method, protocol, or network service that provides the capability for a networked device, such as a router or computer system using the Internet Protocol Suite, to notify a domain name server to change, in real time (ad-hoc) the active DNS configuration of its configured hostnames, addresses or other information stored in DNS.

#### **Hybrid DVR**

A hybrid DVR is a combination of a DVR and NVR.

#### **NTP**

Acronym for Network Time Protocol. A protocol designed to synchronize the clocks of computers over a network.

### **NTSC**

Acronym for National Television System Committee. NTSC is an analog television standard used in such countries as the United States and Japan. Each frame of an NTSC signal contains 525 scan lines at 60Hz.

### **NVR**

Acronym for Network Video Recorder. An NVR can be a PC-based or embedded system used for centralized management and storage for IP cameras, IP Domes and other DVRs.

### **PAL**

Acronym for Phase Alternating Line. PAL is also another video standard used in broadcast televisions systems in large parts of the world. PAL signal contains 625 scan lines at 50Hz.

### **PTZ**

Acronym for Pan, Tilt, Zoom. PTZ cameras are motor driven systems that allow the camera to pan left and right, tilt up and down and zoom in and out.

### **USB**

Acronym for Universal Serial Bus. USB is a plug-and-play serial bus standard to interface devices to a host computer.



## NVR-100MH-C/P SERIES NVR



### Key Features

#### HD Input

- H.265+/H.265/H.264/H.264+ video formats
- Connectable to the third-party network cameras
- Up to 8 IP cameras can be connected
- Recording at up to 8 MP resolution
- Supports live view, storage, and playback of the connected camera at up to 8 MP resolution

#### HD Output

- HDMI/VGA simultaneous output (NVR-104MH-C/4P)
- HDMI and VGA independent outputs (NVR-108MH-C/8P)
- HDMI Video output at up to 4K (3840 × 2160) resolution

#### HD Storage

- 1 SATA interface connectable for recording and backup
- H.265+ compression effectively reduces the storage space and costs by up to 75%

#### HD Transmission

- 1 self-adaptive 10/100/1000 Mbps network interface
- 4/8 independent PoE network interfaces are provided

#### Various Applications

- Centralized management of IP cameras, including configuration, information import/export, real-time information display, two-way audio, upgrade, etc.
- Connectable to smart IP cameras and the recording, playing back, and backing up of VCA alarms can be realized
- VCA detection alarm is supported
- Instant playback for assigned channel during multi-channel display mode
- Smart search for the selected area in the video; and smart playback to improve the playback efficiency
- Hik-Connect for easy network management

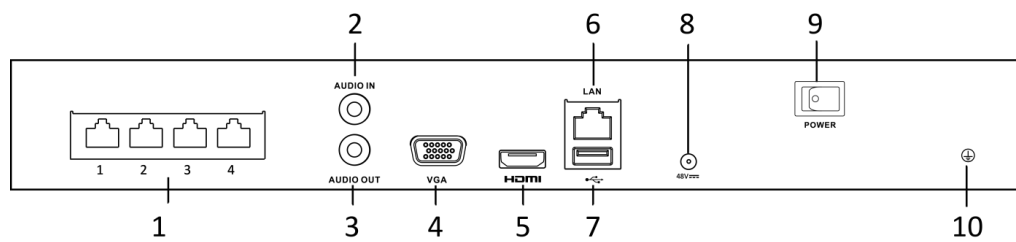
### Applicable Models

NVR-104MH-C/4P, NVR-108MH-C/8P

## Specifications

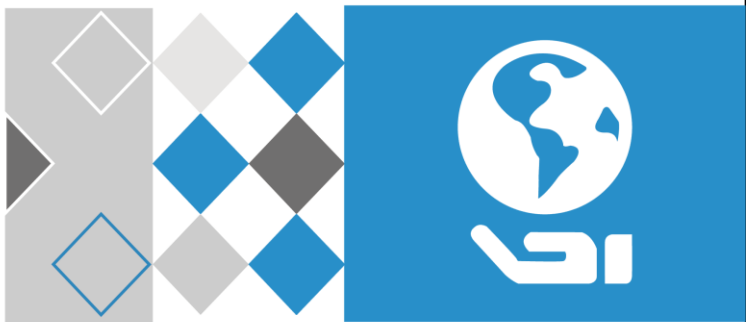
| Model              |                                     | NVR-104MH-C/4P                                                                                                                                                                                  | NVR-108MH-C/8P                                                                                                                                                 |
|--------------------|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Video/Audio input  | IP video input                      | 4-ch                                                                                                                                                                                            | 8-ch                                                                                                                                                           |
|                    |                                     | Up to 8 MP resolution                                                                                                                                                                           |                                                                                                                                                                |
|                    | Two-way audio                       | 1-ch, RCA (2.0 Vp-p, 1 k $\Omega$ )                                                                                                                                                             |                                                                                                                                                                |
| Network            | Incoming bandwidth                  | 40 Mbps                                                                                                                                                                                         | 80 Mbps                                                                                                                                                        |
|                    | Outgoing bandwidth                  | 80 Mbps                                                                                                                                                                                         |                                                                                                                                                                |
| Video/Audio output | Recording resolution                | 8 MP/6 MP/5 MP/4 MP/3 MP/1080p/UXGA /720p/VGA/4CIF/DCIF/ 2CIF/CIF/QCIF                                                                                                                          |                                                                                                                                                                |
|                    | HDMI output resolution              | 1-ch, 4K (3840 $\times$ 2160)/30Hz, 1920 $\times$ 1080p/60Hz, 1600 $\times$ 1200/60Hz, 1280 $\times$ 1024/60Hz, 1280 $\times$ 720/60Hz, 1024 $\times$ 768/60Hz;<br>HDMI/VGA simultaneous output | 1-ch, 4K (3840 $\times$ 2160)/30Hz, 1920 $\times$ 1080p/60Hz, 1600 $\times$ 1200/60Hz, 1280 $\times$ 1024/60Hz, 1280 $\times$ 720/60Hz, 1024 $\times$ 768/60Hz |
|                    | VGA output resolution               | 1-ch, 1920 $\times$ 1080p/60Hz, 1600 $\times$ 1200/60Hz, 1280 $\times$ 1024/60Hz, 1280 $\times$ 720/60Hz, 1024 $\times$ 768/60Hz ;<br>HDMI/VGA simultaneous output                              | 1-ch, 1920 $\times$ 1080p/60Hz, 1280 $\times$ 1024/60Hz, 1280 $\times$ 720/60Hz, 1024 $\times$ 768/60Hz                                                        |
|                    | Audio output                        | 1-ch, RCA (Linear, 1 k $\Omega$ )                                                                                                                                                               |                                                                                                                                                                |
| Decoding           | Decoding format                     | H.265/H.265+/H.264/H.264+/MPEG4                                                                                                                                                                 |                                                                                                                                                                |
|                    | Live view / Playback resolution     | 8 MP/6 MP/5 MP/4 MP/3 MP/1080p/UXGA /720p/VGA/4CIF/DCIF/ 2CIF/CIF/QCIF                                                                                                                          |                                                                                                                                                                |
|                    | Synchronous playback                | 4-ch                                                                                                                                                                                            | 8-ch                                                                                                                                                           |
|                    | Capability                          | 1-ch @ 8 MP / 4-ch @ 1080p                                                                                                                                                                      |                                                                                                                                                                |
| Network management | Network protocols                   | TCP/IP, DHCP, Hik-Connect, DNS, DDNS, NTP, SADP, SMTP, NFS, iSCSI, UPnP™, HTTPS                                                                                                                 |                                                                                                                                                                |
| Hard disk          | SATA                                | 1 SATA interface                                                                                                                                                                                |                                                                                                                                                                |
|                    | Capacity                            | Up to 6TB capacity for each disk                                                                                                                                                                |                                                                                                                                                                |
| External interface | Network interface                   | 1, RJ-45 10/100/1000 Mbps self-adaptive Ethernet interface                                                                                                                                      |                                                                                                                                                                |
|                    | USB interface                       | 2 $\times$ USB 2.0                                                                                                                                                                              |                                                                                                                                                                |
| POE Interface      | Interface                           | 4, RJ-45 10/100 Mbps self-adaptive Ethernet interface                                                                                                                                           | 8, RJ-45 10/100 Mbps self-adaptive Ethernet interface                                                                                                          |
|                    | Power                               | $\leq$ 50W                                                                                                                                                                                      | $\leq$ 75W                                                                                                                                                     |
|                    | Standard                            | IEEE 802.3 af/at                                                                                                                                                                                |                                                                                                                                                                |
| General            | Power supply                        | 48 VDC                                                                                                                                                                                          |                                                                                                                                                                |
|                    | Power                               | $\leq$ 65 W                                                                                                                                                                                     | $\leq$ 90 W                                                                                                                                                    |
|                    | Consumption(without hard disk)      | $\leq$ 10 W (without enabling PoE)                                                                                                                                                              |                                                                                                                                                                |
|                    | Working temperature                 | -10 to +55 $^{\circ}$ C (+14 to +131 $^{\circ}$ F)                                                                                                                                              |                                                                                                                                                                |
|                    | Working humidity                    | 10 to 90 %                                                                                                                                                                                      |                                                                                                                                                                |
|                    | Chassis                             | 1U chassis                                                                                                                                                                                      |                                                                                                                                                                |
|                    | Dimensions(W $\times$ D $\times$ H) | 315 $\times$ 240 $\times$ 48 mm (12.4" $\times$ 9.4" $\times$ 1.9")                                                                                                                             |                                                                                                                                                                |
|                    | Weight(without hard disk)           | $\leq$ 1 kg (2.2 lb)                                                                                                                                                                            |                                                                                                                                                                |

## Physical Interfaces



| Index    | Description                                                                                                      | Index     | Description           |
|----------|------------------------------------------------------------------------------------------------------------------|-----------|-----------------------|
| <b>1</b> | Network Interfaces with PoE function<br>(4 interfaces for NVR-104MH-C/4P and 8<br>interfaces for NVR-108MH-C/8P) | <b>6</b>  | LAN Network Interface |
| <b>2</b> | AUDIO IN                                                                                                         | <b>7</b>  | USB 2.0 Interface.    |
| <b>3</b> | AUDIO OUT                                                                                                        | <b>8</b>  | 48 VDC power supply   |
| <b>4</b> | VGA Interface                                                                                                    | <b>9</b>  | Power Switch          |
| <b>5</b> | HDMI Interface                                                                                                   | <b>10</b> | GND                   |

HiLook



Digital/Network Video Recorder  
Quick Start Guide

### **Quick Start Guide**

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### **About this Manual**

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website (<http://overseas.hikvision.com/en/>).

Please use this user manual under the guidance of professionals.

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## Regulatory Information

### FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**FCC compliance:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

### FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

### EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, the LVD Directive 2014/35/EU, the RoHS Directive 2011/65/EU.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info)

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see:

[www.recyclethis.info](http://www.recyclethis.info)

### Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

## Symbol Conventions

The symbols that may be found in this document are defined as follows.

| Symbol                                                                                          | Description                                                                                                                                                     |
|-------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <b>NOTE</b>    | Provides additional information to emphasize or supplement important points of the main text.                                                                   |
|  <b>WARNING</b> | Indicates a potentially hazardous situation, which if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results. |
|  <b>DANGER</b>  | Indicates a hazard with a high level of risk, which if not avoided, will result in death or serious injury.                                                     |

## Safety Instructions

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region. Please refer to technical specifications for detailed information.
- Input voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 100~240 VAC, 12 VDC or 48 VDC according to the IEC60950-1 standard. Please refer to technical specifications for detailed information.
- Do not connect several devices to one power adapter as adapter overload may cause over-heating or a fire hazard.
- Please make sure that the plug is firmly connected to the power socket.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.

## Preventive and Cautionary Tips

Before connecting and operating your device, please be advised of the following tips:

- Ensure unit is installed in a well-ventilated, dust-free environment.
- Unit is designed for indoor use only.
- Keep all liquids away from the device.
- Ensure environmental conditions meet factory specifications.
- Ensure unit is properly secured to a rack or shelf. Major shocks or jolts to the unit as a result of dropping it may cause damage to the sensitive electronics within the unit.
- Use the device in conjunction with an UPS if possible.
- Power down the unit before connecting and disconnecting accessories and peripherals.
- A factory recommended HDD should be used for this device.
- Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.

## Power Supply Instructions

Use only power supplies listed in the user instructions for DVR-104G-F1, DVR-108G-F1, and DVR-108G-F1/N.

| Standard  | Power Supply Models    | Manufacturer                        |
|-----------|------------------------|-------------------------------------|
| British   | MSA-C1500IC12.0-18P-GB | MOSO Technology Co., Ltd.           |
|           | ADS-26FSG-12 12018EPB  | Shenzhen Honor Electronic Co., Ltd. |
| European  | MSA-C1500IC12.0-18P-DE | MOSO Technology Co., Ltd.           |
|           | ADS-26FSG-12 12018EPG  | Shenzhen Honor Electronic Co., Ltd. |
| Australia | MSA-C1500IC12.0-18P-AU | MOSO Technology Co., Ltd.           |
|           | ADS-25FSG-12 12018GPSA | Shenzhen Honor Electronic Co., Ltd. |

## Chapter 1 Rear Panel Interfaces Description

The rear panel interfaces vary with different models. Refer to Table 1-1 for the common interfaces description of rear panels.

Table 1-1 Common Interfaces Description of Rear Panels

| Item                    | Description                                                          | Item                    | Description                                            |
|-------------------------|----------------------------------------------------------------------|-------------------------|--------------------------------------------------------|
| <b>VIDEO IN</b>         | BNC interface for Turbo HD and analog video input                    | <b>VIDEO OUT</b>        | BNC connector for video output                         |
| <b>AUDIO IN</b>         | RCA connector                                                        | <b>AUDIO OUT</b>        | RCA connector                                          |
| <b>LINE IN</b>          | Connector for two-way audio input                                    | <b>USB Interface</b>    | Universal Serial Bus (USB) port for additional devices |
| <b>VGA</b>              | DB15 connector for VGA output. Displays local video output and menu. | <b>HDMI</b>             | HDMI video output connector                            |
| <b>RS-485 Interface</b> | Connector for RS-485 devices                                         | <b>RS-232 Interface</b> | Connector for RS-232 devices                           |
| <b>LAN</b>              | Connector for network                                                | <b>eSATA</b>            | Storage and expansion interface for record or backup   |
| <b>ALARM IN/OUT</b>     | Connector for alarm input/output                                     | <b>GND</b>              | Ground                                                 |
| <b>Power Switch</b>     | Switch for turning on/off the device                                 | <b>Power Supply</b>     | 100 to 240 VAC, 48 VDC, or 12 VDC for different models |

## Chapter 2 Installation and Connections

### 2.1 Installation

During installation of the DVR/NVR:

- Use brackets for rack mounting.
- Ensure ample room for audio and video cables.
- When routing cables, ensure that the bend radius of the cables is no less than five times than its diameter.
- Connect the alarm cable.
- Allow at least 2 cm (≈0.75-inch) of space between racks mounted devices.
- Ensure the DVR/NVR is grounded.
- Environmental temperature should be within the range of -10 to +55° C, +14 to +131° F.
- Environmental humidity should be within the range of 10% to 90%.

## Chapter 3 Menu Operation

### 3.1 Startup

Proper startup is crucial to expanding the life of the DVR/NVR.

Step 1 Check the power supply is plugged into an electrical outlet.

It is HIGHLY recommended that an Uninterruptible Power Supply (UPS) be used in conjunction with the device. The Power button on the front panel should be red, indicating the device is receiving the power.

Step 2 Press the POWER button on the front panel.

The Power LED should turn blue. The unit will begin to start.

### 3.2 Activating Your Device

#### **Purpose**

For the first-time access, you need to activate the device by setting an admin password. No operation is allowed before activation. You can also activate the device via Web Browser, SADP or client software.

Step 1 Enter the same password in the text fields of

**Create New Password and Confirm New Password.**

Step 2 Click **OK** to save the password and activate the device.



#### **WARNING**

**STRONG PASSWORD RECOMMENDED**—We highly recommend you create a strong password of your own choosing (Using a minimum of 8 characters, including at least three of the following categories: upper case letters, lower case letters, numbers, and special characters.) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

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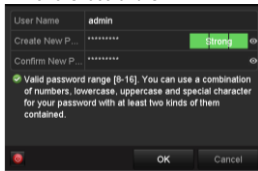


Figure 3-1 Set Admin Password



#### **NOTE**

Clear-text password is supported. Click  and you can see the clear text of the password. Click the icon again and the content of the password restores invisible (the same below).

### 3.3 Using the Unlock Pattern for Login

#### Purpose

For the Admin user, you can configure the unlock pattern for device login. After the device is activated, you can configure the device unlock pattern.

- Step 1 Use the mouse to draw a pattern among the 9 dots on the screen. Release the mouse when the pattern is done.



#### NOTE

- Connect at least 4 dots to draw the pattern.
- Each dot can be connected for once only.

- Step 2 Draw the same pattern again to confirm it. When the two patterns match, the pattern is configured successfully.

- Step 3 You can use the configured unlock pattern for future login.

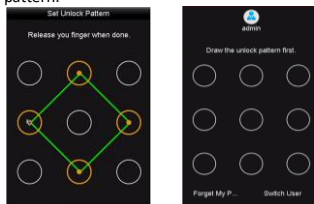


Figure 3-2 Draw the Pattern

### 3.4 User Login

#### Purpose

If DVR/NVR has logged out, you must log in to the device before operating the menu and other functions.

- Step 1 Select the **User Name** in the drop-down list.

- Step 2 Enter the **Password**.

- Step 3 Click **OK** to log in.



#### NOTE

For the admin, if you have entered the wrong password for 7 times, the account will be locked for 60 seconds. For the operator, if you have entered the wrong password for 5 times, the account will be locked for 60 seconds.

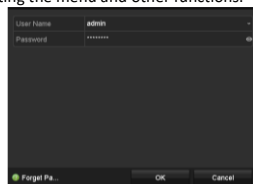


Figure 3-3 Login

## 3.5 User Logout, Shutdown and Reboot

### Purpose

You can log out of the system, shut down, or reboot the device on your demands.

Step 1 Go to **Menu > Shutdown**.

Step 2 Click **Logout, Shutdown, or Reboot**.



### NOTE

After you have logged out of the system, menu operation on the screen is invalid. It is required to enter a user name and password to unlock the system.

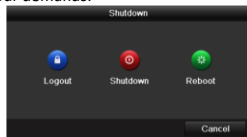


Figure 3-4 Logout

## 3.6 Viewing Signal Input Status (DVR)

### Purpose

The analog signal inputs (Turbo HD, AHD, HDCVI, CVBS) and IP signal input can be recognized and connected automatically. For some series of DVR, you can configure 5 MP long distance transmission on the Signal Input Status interface. For other models, there is no Signal Input Status interface.



### NOTE

The following steps are about 5 MP long distance transmission configuration for the supported DVR.

Step 1 Go to **Menu > Camera > Signal Input Status**.

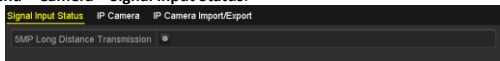


Figure 3-5 Signal Input Status

Step 2 Click  to enter the 5 MP Long Distance Transmission Settings interface.

Step 3 Check the channel(s) to enable 5 MP long distance transmission.

Step 4 Click **Apply** to save the settings and **OK** to return to the Signal Input Status interface.



Figure 3-6 5 MP Long Distance Transmission Settings



## 3.7 Adding IP Cameras (NVR)

### Purpose

Before you can get live video or record the video files, you should add the network cameras to the connection list of the device.

### Before you start

Ensure the network connection is valid and correct, and the IP camera to add has already been activated. Please refer to the *User Manual* for activating the inactive IP camera.

Step 1 Go to **Menu > Camera > IP Camera**.

Step 2 Select the IP camera from the list and click  to add the camera (with the same admin password of the NVR's).

Step 3 (Optional) Check **Enable H.265 (For Initial Access)** for the connected IP camera supporting H.265. Then the IP camera will be encoded with H.265.

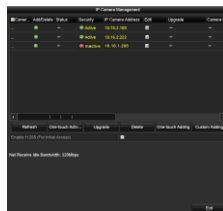


Figure 3-7 Add IP Camera

## 3.8 Network Settings

### 3.8.1 Configuring General Settings

#### Purpose

Network settings must be properly configured before you operate DVR/NVR over network.

Step 1 Go to **Menu > Configuration > Network > General**.

Step 2 Configure the general parameters of network.

Step 3 Click **Apply** to save the settings.



Figure 3-8 Network Settings

### 3.8.2 Configuring HiLookVision

#### Purpose

HiLookVision provides the mobile phone application and platform service to access and manage your connected DVR/NVR, which enables you to get a convenient remote access to the surveillance system.



NOTE

The HiLookVision can be enabled via operation on SADP software, GUI and Web browser. This section introduces the operation on GUI.

Step 1 Go to **Menu > Configuration > Network > Platform Access**.

Step 2 Check **Enable** to activate the function. Then the service terms will pop up.

- 1) Enter the code in **Verification Code**.
- 2) Scan the QR code to read the service terms and privacy statement.
- 3) Check **The HiLookVision service will require internet access. Please read Service Terms and Privacy Statement before enabling the service** if you agree the service terms and privacy statement.
- 4) Click **OK** to save the settings.



### NOTE

- HiLookVision is disabled by default.
- The verification code is empty by default. It must contain 6 to 12 letters or numbers, and it is case sensitive.

Step 3 (Optional) Check **Custom** to enter the server address as your desire.

Step 4 (Optional) Check **Enable Stream Encryption**, verification code is required for remote access and live view.

Step 5 (Optional) Click **Unbind** if the device requires to unbind with the current HiLookVision account.

After this feature is enabled, the verification code is required for remote access and live view.



### NOTE

You can use the scanning tool on your smartphone to download the smartphone app or add the device by scanning the QR code.

Step 6 Click **Apply** to save the settings.

### What to do next:

After configuration, you can access and manage your devices through HiLookVision app or website.

## 3.9 Live View

Icons are provided on screen in Live View mode to indicate camera status. These icons include:

### Live View Icons

In the live view mode, there are icons at the upper-right corner of the screen for each channel, showing the status of the record and alarm in the channel for quick reference.



Alarm (video loss, tampering, motion detection, VCA or sensor alarm)



Record (manual record, continuous record, motion detection, VCA or alarm triggered record)



Alarm and Record



Event/Exception (event and exception information, appears at the lower-left corner of the screen.)

## 3.10 Recording Settings

### **Before you start**

Make sure that the disk has already been installed. If not, please install a disk and initialize it. You may refer to the user manual for detailed information.

### **Purpose**

Two kinds of record types are introduced in the following section, including Instant Record and All-Day Record. And for other record types, you may refer to the user manual for detailed information.



### **NOTE**

After rebooting all the manual records enabled are canceled.

- Step 1 Click **Start Recording** from the right-click menu.
- Step 2 Select **Continuous Record** or **Motion Detection Record** on your demand.
- Step 3 Click **Yes** in the pop-up box to confirm the settings.

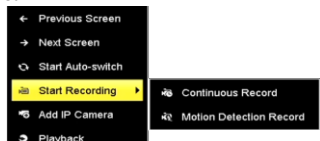


Figure 3-9 Start Recording from Right-Click Menu

## 3.11 Playback

### ***Purpose***

The recorded video files and pictures on the hard disk can be played back in the following modes: instant playback, all-day playback for the specified channel, and playback by normal/event/smart/tag/system logs/sub-periods/external file search/picture.

- Step 1 Go to **Menu > Playback**.
- Step 2 Check the channel(s) in the channel list for playback.
- Step 3 Double click a date on the calendar.
- Step 4 (Optional) Use the toolbar in the bottom part of Playback interface to control the playing progress.
- Step 5 (Optional) Select the channel(s) to execute simultaneous playback of multiple channels.



Figure 3-10 Playback

## Chapter 4 Accessing by Web Browser

**NOTE**

You shall acknowledge that the use of the product with Internet access might be under network security risks. For avoidance of any network attacks and information leakage, please strengthen your own protection. If the product does not work properly, please contact with your dealer or the nearest service center.

**Purpose**

You can get access to the device via web browser. You may use one of the following listed web browsers: Internet Explorer 6.0, Internet Explorer 7.0, Internet Explorer 8.0, Internet Explorer 9.0, Internet Explorer 10.0, Apple Safari, Mozilla Firefox, and Google Chrome. The supported resolutions include 1024\*768 and above.

Step 1 Open web browser, enter the IP address of the device and then press Enter.

Step 2 Log in to the device.

- If the device has not been activated, you need to activate the device first by setting the password for the admin user account.
- If the device is already activated, enter the user name and password in the login interface, and click **Login**.

Step 3 Install the plug-in before viewing the live video and managing the camera. Please follow the installation prompts to install the plug-in.

**NOTE**

- You may have to close the web browser to finish the installation of the plug-in.
- After login, you can perform the operation and configuration of the device, including the live view, playback, log search, configuration, etc.

Activation

User Name: admin

Password: [masked] Strong

Confirm: [masked]

OK

Valid password range [8-16]. You can use a combination of numbers, lowercase, uppercase and special character for your password with at least two kinds of them contained.

Figure 4-1 Activate the Device

User Name: admin

Password: [masked]

Login

Figure 4-2 Login



### NOTE

Use only power supplies listed in the user instructions.

Adapter: NVR-104-B/4P, NVR-104-B/4P/M, NVR-104-B, NVR-104-B/M, NVR-108-B, NVR-108-B/M, NVR-108-B/8P, NVR-108-B/8P/M

- MSA-C1500IC12.0-18P-D, MSP-Z1360IC48.0-65W, MOSO

Adapter: NVR-104MH-C/4P

- MSP-Z1360IC48.0-65W, MOSO

Adapter: NVR-108MH-C/8P

- 2AAL090R, CHANNEL WELL TECHNOLOGY CO., LTD.

Adapter: NVR-104MH-C, NVR-108MH-C, NVR-116MH-C

EU:

- MSA-C1500IC12.0-18P-DE, MOSO
- ADS-25FSG-1212018GPG, HONOR
- ADS-26FSG-12 12018EPG, HONOR
- KL-AD3060VA, KL

US:

- MSA-C1500IC12.0-18P-US, MOSO
- TS-A018-120015AD, Shenzhen Transin Technologies Co., Ltd
- KL-AD3060VA, KL
- ADS-26FSG-12 12018EPCU, HONOR

KOR:

- KPC-024F, CHANNEL WELL TECHNOLOGY CO., LTD.

0304891080818



See Far, Go Further